

Miami Beach Resident Guide

City of Miami Beach Mission Statement:

"We are committed to providing excellent public service and safety to all who live, work, and play in our vibrant, tropical, historic community."

Value Statements:

- . *We maintain the City of Miami Beach as a world-class city.*
- . *We work as a cooperative team of well-trained professionals.*
- . *We serve the public with dignity and respect.*
- . *We conduct the business of the City with honesty, integrity, and dedication.*
- . *We are ambassadors of good will to our residents, visitors, and the business community.*

Message from the City Manager

Dear City of Miami Beach Resident,

As our City continues to grow into a vibrant community, it is important to note that our residents are the fabric of what makes Miami Beach such a wonderful place to live

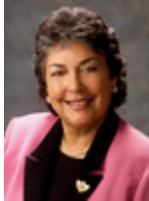
The intention of this resident guide is to make government services more accessible by providing information in an organized and easy to find format. This guide will help you navigate through the various services and resources offered by the City of Miami Beach ranging from hurricane preparedness and other life safety issues to cultural and recreational activities, as well as inform you of other services available throughout Miami-Dade County. In short, it is a user-friendly educational tool that provides residents an opportunity to learn more about the services and resources available to you and gain insight into how the City of Miami Beach works to improve the quality of life for all our residents.

I hope you find this guide to be a valuable and useful resource. If you have any questions or need any additional information about our services, please feel free to contact the Information Line at 305-604-CITY (2489) or via the Internet at www.miamibeachfl.gov.

Sincerely,

Jorge M. Gonzalez
City Manager

CITY OFFICIALS



Mayor Matti Herrera Bower

Current term: 2007 - 2009
First elected: 1999
Profession: Mayor
Telephone: 305.673.7035
Email: MayorBower@miamibeachfl.gov



Commissioner Jerry Libbin

Current term: 2005 - 2009
First elected: 2005
Profession: Financial Planner
Telephone: 305.673.7106
Email: jerry@miamibeachfl.gov



Commissioner Saul Gross

Current term: 2005 - 2009
First elected: 2001
Profession: Business/Real Estate
Telephone: 305.673.7104
Email: saul@miamibeachfl.gov



Commissioner Richard Steinberg

Current term: 2005 - 2009
First elected: 2001
Profession: Attorney
Telephone: 305.673.7103
Email: richard@miamibeachfl.gov



Commissioner Jonah Wolfson

Current Term: 2007-2011
First Elected: 2007
Profession: Attorney
Telephone: 305.673.7102
Email: jonah@miamibeachfl.gov



Commissioner Edward L. Tobin

Current Term: 2007-2011
First Elected: 2007
Profession: Attorney
Telephone: 305.673.7107
Email: ed@miamibeachfl.gov



Commissioner Deede Weithorn

Current Term: 2007-2011
First Elected: 2007
Profession: CPA
Telephone: 305.673.7105
Email: deede@miamibeachfl.gov



City Manager Jorge M. Gonzalez
305.673.7010
jorgegonzalez@miamibeachfl.gov



City Attorney Jose Smith
305.673.7470
Jossmith@miamibeachfl.gov

FACTS ABOUT THE CITY OF MIAMI BEACH

Population: 89,819 (Census 2002)

Area: 7.1 square miles of land plus ten miles of water

Total Water Frontage: 63.26 miles

Weather: Average annual temperature of 75.3 degrees Fahrenheit

Surf Temperature: The average temperature of the Atlantic Ocean off Miami Beach's coast is approximately 74 degrees Fahrenheit

City Limits: Government Cut at the southern tip to 87 Terrace at the northernmost boundary and Biscayne Bay to the Atlantic Ocean

City Hall
1700 Convention Center Drive
Miami Beach, Florida 33139
305.604.CITY (2489) or 305.673.7000
www.miamibeachfl.gov

City Government Overview

Form of Government

Miami Beach operates on a "Commission/City Manager" form of government. The Commission consists of the Mayor and six Commissioners who serve as the policy-making body of the City. Authority is vested in the Commission to enact ordinances, hold public hearings, approve contracts, establish the City's budget and tax assessments, and authorize construction of all public improvements. The Mayor and Commission are elected on a citywide nonpartisan basis. Elections are held in odd-numbered years with the Mayor elected to serve two-year terms with a limit of three consecutive terms. Commissioners are elected to serve four-year terms with a limit of two consecutive terms. Commission terms are staggered so that not all Commissioners are up for re-election at the same time. On a rotation basis, the Commission selects one of its members to serve as Vice Mayor for a three-month term. The Mayor, who is the presiding officer at Commission meetings, may vote on all matters that come before the City Commission, but has no power of veto. The Commission appoints the City Manager and City Attorney. All other department heads are appointed by the City Manager with the consent of the City Commission.

The City Manager is vested with the responsibility to ensure that policies, directives, resolutions, and ordinances adopted by the City Commission are enforced and implemented. As the Chief Executive Officer, the Manager is responsible for providing executive level leadership, vision and guidance to the organization, providing recommendations to the City Commission and implementing policy directives in an efficient and effective manner. In addition, the Manager is responsible for the daily operations of the City, preparing and administering the budget, planning the development of the City, supervising City employees, interacting with citizen groups and other units of government, and is otherwise responsible for the health, safety, and welfare of the residents of and visitors to the City of Miami Beach.

Commission Meetings

Regular meetings of the Miami Beach City Commission are generally held monthly. For information on meetings taking place in the city each week, call the City Clerk's Office at 305.673.7411. Meetings are advertised in The Neighbors section of *The Miami Herald* and are also available online at the City's website (www.miamibeachfl.gov).

HISTORY OF MIAMI BEACH

Miami Beach is a city with an exciting past and equally enticing future. Beginning in 1879 Henry B. Lum arrived with his son Charles at the shores of what would later be known as the City of Miami Beach. The two were quite impressed by the fact that coconut palms were growing at water's edge. The Lums had visions of a great coconut plantation on the shores.

When Lum returned to South Florida in 1881, he and a group of investors, including John S. Collins, purchased large tracts of land from the federal government from between \$0.75 and \$1.25 an acre. Unfortunately, the Beach did not prove to be an ideal locale for growing the palms commercially and their plans were dashed.

Collins visited Miami in 1896 to check on his plantation investment. After a partnership disintegrated in 1907, Collins became the sole owner of a five-mile strip of land between the Atlantic Ocean and Biscayne Bay (from approximately fourteenth to sixty-seventh streets). He decided to try his hand at growing avocados, bananas and mangoes as well as a host of vegetables.

Collins' family members, including son-in-law Thomas Pancoast, traveled to Miami Beach in 1911 to see what the patriarch was up to. At the time they arrived The Biscayne Navigation Company was in full operation, running ferry boats from the mainland so that people could take advantage of the sun and surf. Bathing "casinos" were beginning to appear at the ocean's side.

The Collins family set up the Miami Beach Improvement Company, which was charged with making two major capital improvements: the first, a canal to be dredged through the mangroves from the Collins' farm to Biscayne Bay. The second, and loftier goal, a bridge to the mainland. Both projects were underway by 1912.

Coincidentally, Carl Graham Fisher was vacationing with his wife, Jane, across the Bay at about the same time. Collins acquired \$50,000 in much-needed capital from Fisher to finish the bridge, predecessor of today's Venetian Causeway, which was built in 1926. Collins had sweetened the deal by deeding 200 acres of land to Fisher. He was also granted loans from the Lummus brothers (J.N and J.E.).

With this vital transportation link in place, Fisher began clearing the swampland and promoting Miami Beach as a tropical resort. With his financial backing and foresight, a great land sale began in Miami Beach.

Fisher wasn't content with the existing land, however. In 1913, he put John Levi in charge of dredging up Biscayne Bay and creating new islands to develop with his newest company, Alton Beach Realty.

Fisher and friend Jim Allison had made their first fortune with Prest-O-Lite, one of the first successful automobile headlights manufactured. The flamboyant Fisher is credited with bringing Miami Beach its first bathing beauties, an idea he capitalized on to focus attention on the Oceanside village. He built golf courses and polo fields, tennis courts and grandstands to watch speedboat racing.

Fisher teamed up with public relations man Steve Hannegan to stage a host of daring publicity stunts over the years. Through their joint efforts, Miami Beach was on its way to becoming a household name.

The Lummus brothers had acquired most of the land in what is now the South Pointe area of the city, calling it Ocean Beach. They built the first sidewalks, paved streets and a roadway named Atlantic Boulevard, which later became one of the most famous streets in the world - Collins Avenue.

On March 26, 1915, Alton Beach Realty, Ocean Beach Realty and the Miami Beach Improvement Company incorporated their respective territories into a new town called Miami Beach. J.N. Lummus was elected as the community's first mayor.

The great land boom of the early 20s was still in progress in 1926 when South Florida was rocked by one of its worst hurricanes. More than 100 lives were lost in South Florida during that storm, along with millions of dollars in property damage. But the pioneers persevered and began to rebuild their city and their lives. Though it only took a few months to construct new homes and hotels, it took years for Miami Beach to recover economically.

The city ultimately evolved as a major convention destination and, when daily trans-Atlantic airline service was inaugurated, became an international resort as well. The advent of air conditioning changed the city's status from that of a winter-only retreat, shuttered during the summer months, to a year-round tropical resort.

Population figures tell Miami Beach's history as dramatically as any other. When incorporated in 1915 there were just over 100 people residing in Miami Beach. The first census in 1920, listed 644 residents. By 1940, the population expanded to 28,012. As of the 2000 census there were 87,933 people residing year-round in this oceanfront community.

How to Use this Guide

Subjects are listed in alphabetical order by topics and simply stated headings. The information in this guide was accurate at the time of publication.

Table of Contents

Guide to Services

Animal Care & Control

Living in this beautiful tropical and urban environment, residents are asked to be mindful of the needs of people and animals. In the City of Miami Beach dog owners must remember to always clean up after their dogs, as required by City Ordinance. Miami-Dade County Ordinance also restricts the number of dogs per household to four (4). If you live in a covenant restricted property (ie condo), you need to check your by-laws for any additional restrictions.

Animal Control

Miami-Dade County Animal Care and Control Division enforces animal control laws throughout the County and responds to concerns about annual rabies vaccinations, licensing requirements, stray animals, cruelty cases, and dangerous dogs. They will also remove small dead animals from the public rights-of-way. Animal Care and Control is located at 7401 NW 74 Street, Miami, Florida 33166. They can be reached at 305.884.1101 Monday – Friday from 11:00 a.m. – 7:00 p.m. and Saturday and Sunday from noon – 5:00 p.m.

Barking Dogs and Bark Parks

Barking dogs can often be nuisance to those around you and create noise that is unreasonably loud. The Neighborhood Services Department Code Compliance Division investigates all noise related complaints. Noise violations between 11:00 p.m. and 7:00 a.m. are subject to an immediate fine. To report a violation or for more information, contact the Code Compliance Division at 305.673.7555 or 305.604.CITY(2489).

Because of health and hygiene issues, dogs are not allowed on our beaches. However, the City does have four "bark parks" for our four-legged friends to enjoy. These parks have designated fenced-in areas that allow for dogs to roam and play with other dogs freely and are open from sunrise to sunset. "Bark Parks" are located at:

Flamingo Park: 11 Street & Jefferson Avenue

Pine Tree Park: 4400 Pine Tree Drive

Washington Avenue Park: Washington Avenue 201 2nd Street

Belle Isle Park, Belle Isle

305.673.7730

Farm Animals

Please keep in mind that the City Code also prohibits any person from keeping, harboring or maintaining any farm animals within City limits. If your neighbor is raising animals on their property, you can contact the City of Miami Beach Code Compliance Division.

305.673.7555

Leash Law

The City Code prohibits any animal owner or person in control of an animal to permit the animal to run at large. All animals, when not on the premises of the owner or of the person in control, must be on a leash or contained in a carrier device and under control.

Licensing and Sterilization

Miami-Dade County Animal Services Care and Control will sterilize and license your dogs and cats. License tags for dogs are mandatory under law and are \$20 if sterilized or \$32 if not. License tags for cats are optional and are \$2 if sterilized and \$4 if not. Licenses may also be purchased from your veterinarian. The Animal Services Care and Control and Shelter is located at 7401 N.W. 74 Street, Miami, Florida 33166.

305.884.1101 ext. 222

Pit Bull Regulations

Pit bulls that have been brought into Miami-Dade County after August 1990 are illegal and their owners will be subject to severe civil penalties. All pit bulls must have been registered prior to August 30, 1990 with the Animal Care and Control Division. Owners are required to confine pit bulls indoors or in a secure enclosed and locked pen. Pit bulls must be muzzled when not confined to ensure the safety of any person or animal.

To file a complaint please contact the City of Miami Beach Code Compliance Division at 305.673.7555 or, via the Internet at www.miamibeachfl.gov or the Miami-Dade County Animal Care and Control Division at 305.884.1101.

Scoop-the-Poop

The "Scoop-the-Poop" Ordinance requires that every owner or responsible person of an animal to immediately remove and thereafter dispose of any fecal matter deposited by the animal on public or private property. This ordinance is enforced by the Police Department. To report violations you can contact the Police Department's non-emergency number at 305.673.7900.

Spaying/Neutering

For information about spaying or neutering your animals please call 305.884.SPAY(7729).

Tags and Vaccinations

Every person that owns or keeps a dog or cat must have the animal vaccinated annually against rabies by a licensed veterinarian. Cat owners can voluntarily register their cats for a fee and a tag will be issued. Dogs must have a Miami-Dade license tag and must be worn by the dog at all times.

Automobiles (Also See Licenses)**Auto Tags**

The State of Florida requires that you register your car immediately upon taking ownership of a vehicle, becoming employed or becoming a legal resident of Florida. The vehicle may be registered at any auto tag agency. Each vehicle may be subject to an initial registration fee of \$100 in addition to the title change and annual license tag renewal fee. Proof of insurance is also required. A vehicle owner is required to renew the vehicle registration during the renewal period, which begins 90 days prior to the owner's date of birth and ends on that day. The fee for the original registration is prorated on a monthly basis. County tag agencies operate from 8:30 a.m. to 4:30 p.m. Monday through Friday.

Miami-Dade County Tag Agencies:

Miami-Dade County Finance Department
Tax Collection Division – Auto Tag
140 W. Flagler Street, Room 101
Miami, Florida 33130
305.375.3591

South Dade Government Center
10710 S.W. 211th Street (Cutler Ridge Blvd), Room 104
Miami, Florida 33189
305.232.3830
TDD: 305.372.6309

Private tag agency listings may be found in the Yellow Pages of the telephone book under "License Services." In addition, boats may be registered and titles transferred at these agencies.

Storage/Repair of Vehicle

The City of Miami Beach Code prohibits individuals from repairing or storing vehicles in any residential area. Commercial vehicles of any kind are prohibited from being parked or stored in residential areas. Parking a fully operational, non-commercial vehicle, with a valid tag, in your driveway is allowed. However, if the vehicle does not have properly inflated tires, or a current tag, or has other deficiencies that render it inoperable, it is considered derelict. The storage of derelict vehicles is prohibited.

To report a violation, please contact the City of Miami Beach Code Compliance Division.

Telephone: 305.673.7555

Fax: 305.673.7012

Beaches

The Miami Beach shoreline extends for 7.1 square miles of picturesque, sandy beaches. All beaches within the City of Miami Beach are public. For your safety the City of Miami Beach advises that all wishing to enjoy the beaches do so in guarded areas. The Beach Patrol currently guards twenty-nine (29) locations. Lifeguard stands are located at Jetty Beach (South Pointe Park), and at 1, 3, 5, 6, 8, 10, 12, 13, 14, 15, 16, 17, 18, 21, 29, 30, 35, 41, 46, 53, 64, 72, 74, 77, 79, 81, 83, and 85 streets. Lifeguards are on duty 9:30 a.m. – 4:30 p.m. (October – February) and 9:30 a.m. – 6:30 p.m. (February – October). Beaches are closed from midnight – 5:00 a.m.

Beach Safety

It is important to check the lifeguard towers for our information flags and banners. Green signifies good swimming conditions and no reported hazards, red means no swimming, and yellow is for caution. On occasion, depending upon the season, jellyfish, man-o-war or sea lice may be in the ocean. If you are stung by any of these, see the lifeguard for a remedy. Usually, vinegar, ammonia, or meat tenderizer can help. Drug stores have other products that have proved to be soothing.

Beachfront Concessions

Beachfront concession operators are prohibited from denying or limiting public access to any area of the beach under their control. There are many beachfront concession operators within the City. Most concessions include beach chair and umbrella rentals, food and beverage sales, while some have water sport rentals, such as wave-runners and jet skis.

Beachfront concession may be found on the beaches east of many City parks, such as Lummus Park (5 to 15 streets on Ocean Drive), Pier Park (1 Street and Ocean Drive), Ocean Terrace (76 to 77 streets just east of Collins Avenue), and North Shore Open Space Park (79 to 86 streets on Collins Avenue). Beachfront concessions may also be found on the beaches east of many oceanfront hotels from South Beach to North Beach.

Beachfront upland owners, beaches east of privately owned properties such as hotels and condominiums, may apply for beachfront concession authorization. The respective upland properties manage and operate these concessions. Concessions at beaches east of publicly owned lands, such as the city's parks are generally initiated through a publicly advertised competitive bidding process, and responsive bidders are subject to review and recommendation by an evaluation committee. All beachfront concessions are subject to compliance with the Rules and Regulations for Beachfront Concession Operations, copies of which are available in the Office of Asset Management.

For questions or information related to beachfront concessions you may contact the Office of Asset Management located at City Hall, 1700 Convention Center Drive, Third Floor.

305.673.7193

Vehicles and Dogs

Motorized vehicles are not allowed on city beaches. Launching boats and/or jet skis is also not permitted from the beach. Launching sites are located at various commercial rental sites only. Please consult your telephone directory for exact addresses. Please keep in mind that because of health and hygiene issues dogs are not permitted on our beaches. However, the City does have four "bark parks" for your dogs to roam freely.

Lost and Found

Lost and Found on the beach is located at the Beach Patrol Headquarters located at 1001 Ocean Drive, in the heart of the City's Art Deco District.

Telephone: 305.673.7714

Fax: 305.673.7717

Bidding and Contracting (Procurement)

The Procurement Division is dedicated to providing professional and efficient purchasing services and supports the activities of the City of Miami Beach, which includes: financial responsibility and community service, through contracting for all commodities, contractual services, and construction projects; by maintaining procedures which foster open competition, inspiring public confidence that all contracts are awarded equitably and economically; and the greatest possible value and quality in the services and products purchased, with timely delivery.

The City has contracted with BidNet as our electronic procurement service for automatic notification of bid opportunities and document fulfillment. We encourage you to participate in this bid notification system. To find out how you can receive automatic bid notifications or to obtain a copy of any Bid or Request for Proposals (RFP), please visit the following website address:

www.govbids.com/scripts/southflorida/public/home1.asp.

The Procurement Division is located at City Hall, 1700 Convention Center Drive, Third Floor, Miami Beach, Florida.

Telephone: 305.673.7490

BidNet: 800.677.1997 ext. 214.

Fax: 305.673.7851

General Email: procurement@miamibeachfl.gov

E-mail: guslopez@miamibeachfl.gov

Boat Registration

The State of Florida requires that any boat that has a motor be registered. A valid out-of-state registration is recognized for up to 90 days in Florida. After that, Florida registration is required. Fees vary according to boat length. You should bring title and/or registration to the county tag agency to register your watercraft.

Miami-Dade County Tag Agencies:

Miami-Dade County Finance Department

Tax Collection Division – Auto Tag

140 W. Flagler Street, Room 101

Miami, FL 33130

Telephone: 305.375.3591

South Dade Government Center

10710 S.W. 211 Street (Cutler Ridge Blvd), Room 104

Telephone: 305-232-3830

TDD: 305.372.6309

Private tag agency listings may be found in the Yellow Pages of the telephone book under "License Services."

Boat Storage

The City of Miami Beach Code prohibits boats and trailers in the front yard of residential properties. However you may be allowed to store a boat within a side or rear yard, on a paved permanent surface, as long as it is located behind the front building line of the main structure, screened from view, and not blocking a public right-of-way or side or rear setback. It must not be visible from any public right-of-way or neighboring property.

To report a violation, please contact the City of Miami Beach Neighborhood Services Department Code Compliance Division.

Telephone: 305.673.7555

Fax: 305.673.7012

Botanical Garden of Miami Beach

The Miami Beach Botanical Garden features a rich collection of subtropical palms and plants complimented by a diverse array of other interesting flora in the center of fashionable and exciting South Beach.

The Miami Beach Botanical Garden provides a verdant oasis in the heart of South Beach while serving as a center for horticultural education and the arts. Both visitors and residents alike enjoy the Botanical Garden's first-class bromeliad collection, its carefully manicured Japanese Garden, a modest orchid collection, and over a dozen varieties of gorgeous subtropical palms thriving along with many other exotic plants including the famous "autograph tree."

The Botanical Garden is located at 2000 Convention Center Drive across from Hall D of the Miami Beach Convention Center.

Operating Hours

Monday – Sunday

9:00 a.m. to 5:00 p.m.

Telephone: 305.673.PALM (7256)

E-mail: ginformation@miamibeachbotanicalgarden.org

Website: www.miamibeachbotanicalgarden.org

Boards and Committees

Boards and Committees provide a valuable service to the City of Miami Beach. These volunteers give hundreds of hours of their own time and expertise to advise the City Commission on matters of particular concern.

How to serve

Any individual who would like to become more involved in municipal government need only to be a resident for a minimum of six months and/or demonstrate an ownership/interest in a business established in the City for a minimum of six months. Vacancies and positions on City boards and committees routinely become available. The City of Miami Beach is always seeking applicants interested in serving on a City Commission appointed board or committee. For an application or for more information, please contact the City Clerk's Office located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone: 305.673.7411

TDD: 305.673.7218

Fax: 305.673.7254

E-mail: cityclerk@miamibeachfl.gov

Board and Committee Parking Permit

Board/Committee (citywide) parking permits are issued at 309 23rd Street (Palm Court), Suite 200 (corner of Liberty Ave., just one block west of Collins Ave.) You must present your current letter of board appointment to obtain a citywide permit. Please contact the Parking Department at 305.673.7000 ext. 6049 to schedule an appointment.

Telephone: 305.673.7411

Fax: 305.673.7254

E-mail: cityclerk@miamibeachfl.gov

Building Department

The Building Department provides supervision of construction activities, acceptance of building permit applications, issuance of all building and trade permits, verification of compliance with the Florida Building Code and enforcement of codes promulgated by regulatory agencies such as the Hotel and Restaurant Commission, Miami-Dade Environmental Resources Management, State Departments of Health, Department of Business and Professional Regulation, Board of Adjustment and the U.S. Army Corp of Engineers. Plumbing, building, electrical, elevator and mechanical officials inspect new and existing structures for compliance.

Building Permits

Building permits are required for new construction, additions, and alterations of commercial space, multi-family or single-family residence, or changes to an interior or exterior that will require construction, demolition, or rehabilitation of the space. This includes any electrical, plumbing, air-conditioning, heating, or other work. Obtaining permits assures that the work meets the Florida Building Code and all applicable regulations. The permit process offers the opportunity to have the plans reviewed by professional zoning and design review staff, as well as code administrators, and includes inspections by certified experts who will make sure that the work is safely and professionally completed.

Contractor Permits

The permit process requires that the contractor you select is certified, authorized, licensed and insured to perform the work and that the contractor has obtained all of the permits required prior to starting the work. To check if the contractor you selected has a valid Miami-Dade County license you may call 305.375.2901 and to check if your contractor has a valid state license contact the Department of Business and Professional Regulation Construction Industry Licensing Board at 850.487.1395 or visit their website at www.myflorida.com.

Examples of work requiring permits (not all-inclusive):

- Windows or doors installation
- Floors, wood, and tile installation
- Electrical work
- Plumbing work
- Air-conditioning or heating work (Mechanical)
- Fences
- Signs (including window signs)
- Exterior or interior painting
- Sprinkler systems
- Pumps
- Pools/spas
- Roofing

To apply for a permit or obtain more information, contact the Building Department. The Building Department is located at City Hall, 1700 Convention Center Drive, second floor. The Building Department is open to the public between the hours of 8:00 a.m. to 5:00 p.m. If you would like to obtain a copy of a Building Work Permit Application, you may do so via the City of Miami Beach website at www.miamibeachfl.gov.

Telephone: 305.673.7610

Business Assistance

The City of Miami Beach has undergone an incredible transformation in the last few years. Investors and entrepreneurs from around the world are enthusiastically seeking to capitalize on the City's success. A major reason for the City's success has been the high development standards that the City has maintained throughout the years to protect and enhance its beauty.

The Economic Development Division is available to provide assistance to new and existing businesses. The Division produces various publications including a Business Information Guide, and provides information on eligible incentives. For more information on the Miami Beach Business Information Guide or to receive assistance with starting your business, please contact the Economic Development Division. The Economic Development Division is located at City Hall 1700 Convention Center Drive, Third Floor.

Telephone: 305.673.7193

Fax: 305.673.7772

E-mail: kcrowder@miamibeachfl.gov

Bus Passes (Also see Parking and Transportation)

Metro passes, reduced-fare permits and transit tokens are sold throughout Miami-Dade County for use on Miami-Dade Transit Buses. The following Miami Beach locations sell Miami-Dade County bus passes:

Hernandez Check Cashing

1458 Washington Ave.
305.531.7319

Mikols Liquors

211 71 St.
305.865.1128

Mount Sinai Hospital

4300 Alton Road.
305.674.2812

Popular Cash Express #11

506 Washington Ave.
305.604.3550

Popular Cash Express #13

1350 Washington Ave.
305.672.4117

Popular Cash Express #22

7345 Collins Ave.
305.864.8660

Lee Ann Drugs

955 Washington Ave.
305.531.1256

Zelicks Tobacco Co.

326 Lincoln Rd.
305.538.1544

You can also buy a Metropass or tokens at the Transit Information Center on the second level of Government Center Metrorail station (downtown Miami), Monday - Friday, 7 a.m. - 6 p.m., except major holidays; and at the Civic Center Metrorail station the last five weekdays of each month and the first weekday of the following month, from 7:30 a.m. - 4:30 p.m. (closes from 12 noon - 1 p.m.) You can also buy tokens from change machines in all Metrorail stations. For additional information, please call Miami-Dade County Customer Services at 305.770.3131, Monday through Friday, 8:00 a.m. to 5:00 p.m., email transit@miamidade.gov or visit the Miami-Dade County website at www.miamidade.gov.

Golden Passport

The Golden Passport Program provides a free bus pass, which includes free transportation on the Metrobus, Metrorail and the Metromover, to Miami-Dade County senior citizens. To be eligible, one must be 65 years or older, with an annual household income of \$20,000 or less. Those interested can apply:

First & Third Thursdays of each month from 9:00 a.m. - 1:00 p.m.
City Hall 1700 Convention Drive
North Shore Activity Center 501 72 Street

Be sure to bring proof of income -W2 and Social Security benefit letter. It takes approximately two weeks for the application to be processed. For more information, call 305.884.7567, weekdays, 8:00 a.m. to 5:00 p.m.

Cable Television

Miami Beach Television

Miami Beach Channel 77 is the City's government-access television station and is available on Atlantic Broadband cable system. It televises City Commission meetings and other important public hearings, as well as City of Miami Beach programming. The cable station also serves as a vehicle for important special emergency announcements. MBTV77 is located in the Office of Communications, next to City Hall, 777 17 Street, fifth floor.

Telephone: 305.673.7575

Fax: 305.673.7229

E-mail: mbtv@miamibeachfl.gov

Miami-Dade Television

Miami-Dade County also provides government access television on all cable systems throughout the County on channel 77. Miami-Dade Television (MDTV) carries County Commission meetings and important public hearings live, as well as a wide variety of public affairs programming. Consult MDTV in The Miami Herald television listings in the daily Living/Arts section for specific details and times. For more information, please contact Miami-Dade County Communications Department at 305.375.2836.

To file a complaint about your cable television service, please contact the City Clerk's Office at City Hall, 1700 Convention Center Drive, First Floor or call 305.673.7411.

All technical problems and outages should be reported directly to Atlantic Broadband at 305.861.8069 or visit their website at www.atlanticbb.com.

Capital Improvements Office (see Neighborhood Improvements)

Neighborhood Leadership Academy

The City of Miami Beach Neighborhood Leadership Academy is a civic and public information program designed for residents of Miami Beach. The Academy provides residents with the information and resources to become more knowledgeable members and participants in our diverse community. The curriculum will include an overview of each department or division's responsibilities and the services they provide. In addition, the Academy affords city staff an opportunity to learn about our residents' needs as our customers and consumers of city services. To register or for additional information please contact the Outreach Resource Coordinator at City Hall, 1700 Convention Center Drive, third floor or via telephone at 305.673.7000, ext 6752. Residents are also able to register online at the City's website. www.miamibeachfl.gov

City Clerk

The City Clerk serves as the Official Secretary for the City Commission and the Miami Beach Redevelopment Agency. The Office of the City Clerk is responsible for:

- transcribing, distributing and maintaining records of all Commission and Agency meetings;
- publishing notices of proposed and adopted ordinances and emergency ordinances;
- maintaining a record of all City-owned property, including custody of all warranty deeds, easements, rights-of-way and abandonment;

- notifying appointees to City boards/committees and processing their annual financial disclosure forms;
- conducting City elections jointly with the Dade County Supervisor of Elections;
- attesting to contracts and legislation executed by the City;
- coordinating on a citywide basis, the retention, storage, retrieval and destruction of public records in accordance with the State of Florida Public Records laws;
- providing administrative support for the processing of Administrative Hearings, Code/Fire/License Special Master cases, and Nuisance Abatement Board cases;
- conducting information research for City staff; and

The City Clerk's Office is located at City Hall, 1700 Convention Center Drive, First Floor.

Telephone: 305.673.7411

Fax: 305.673.7254

E-mail: cityclerk@miamibeachfl.gov

Code Compliance

Maintaining your neighborhood and community's quality of life is the primary responsibility of the City's Code Compliance Division. Code Compliance monitors residential and commercial districts for potential violations of the City Code and is responsible for ensuring compliance with the code of the City of Miami Beach. Common code violations include: zoning violations, minimum housing standards, property maintenance standards, noise ordinance, real estate signs, signs on right-of-way, all sign regulations, sidewalk cafes, occupational licenses, certificate of use, illegal vendors, regulations concerning the hours of construction, operating hours for nightclubs, bars, liquor stores; hours of sale of liquor, and marine regulations.

Code Compliance Division routinely works with residents of the City and responds to requests for service. Code compliance officers ensure all complaints are tracked and investigated individually. When a property owner refuses to comply with a city notice, a violation is brought before a Special Master who may impose fines of up to \$1,000 per day if compliance is not attained. You are encouraged to report any potential violations. Code Compliance officers will work to ensure that violations are corrected promptly. The Division functions almost on a 24- hour basis. Code Compliance Division is located across from City Hall at 555 17th Street. To report a violation, or for more information, please contact the City of Miami Beach Code Compliance Division at 305-673-7555.

Telephone (8:30 a.m. – 5:00 p.m.): 305.673.7555

After hours (After 5:00 p.m. and weekends): 305.673.7900

Noise Complaints: 305.604.CITY (2489)

Know the City Code

Abandoned or Vacant Properties

The City makes every effort to ensure that neighborhoods are safe and enjoyable for all residents. Abandoned properties, if not properly maintained, can become an eyesore for the entire neighborhood and may pose safety concerns. Abandoned properties are those properties that are not maintained, left unprotected from the elements and/or left unsecured. Vacant under the City Code is defined as being without lawful tenant or lawful occupant or without a certificate of occupancy. Every owner of a vacant building, structure or lot shall keep the premises in clean and sanitary condition, including yards, lawns, courts, and driveways. The Code Compliance Division will seek compliance and have the property secured and maintained.

Chain Link Fences

Chain link fences are prohibited in any front yard, or on any yard facing a street or waterway. However, the City of Miami Beach may permit fences made of other materials such as steel,

metal, aluminum, wood, concrete, or stone. For more information on obtaining a permit, please contact the Building Department at 305.673.7587 or the Planning and Zoning Department at 305.673.7550.

Graffiti Eradication

Graffiti located on buildings, fences other structures shall be removed by the property owner or agent within fifteen days of receipt of a Notice of Violation from the Code Compliance Division. Failure to remove the graffiti within that time frame will allow the City to paint over the graffiti at the property owner's expense.

Home-Based Businesses

The City's zoning ordinance allows some home-based businesses to operate in accordance with certain prescribed restrictions. Businesses must be conducted by telephone, computer or fax only. The City Code prohibits the parking of commercial vehicles in a single-family district. No business activity, such as the coming and going of customers or employees, is permitted in conjunction to a home-based business. There is a license fee to operate a home-based business and an occupational license for the specific type of business conducted must also be obtained. In order to apply for a home-based business license, you must have lived at the location for at least six (6) months. Occupational Licensing is located at City Hall, 1700 Convention Center Drive, first floor.

Occupational Licensing
Telephone: 305.673.7420
Fax: 305.673.7599

Lawns, Yards, Sidewalks and Alleys

City Code requires that exterior premises be maintained and in a sanitary manner. Provisions of the code stipulate including front and back yards and the swale (grassy) area between the sidewalk and the edge of the street cannot be overgrown, hedges and other shrubs may not extend over the sidewalk, alley, or any other public right-of-way and trash and debris should not be allowed to accumulate.

Minimum Housing Standards

The City of Miami Beach Code established minimum standards governing the condition, occupancy and maintenance of all buildings and premises, defining the responsibilities and duties of owners, operators, agents and occupants of any building, in order to protect the public health, safety, and welfare of all the people of the City of Miami Beach. Failure to comply with a Notice of Violation with respect to the Minimum Housing Standards will result in the case being forwarded to the Special Master. The Special Master has authority to impose daily fines of up to \$1,500 to ensure compliance.

Noise Ordinance

Code Compliance officers respond to concerns dealing with excessive noise violations. When Code Compliance officers are not on duty, the Miami Beach Police Department will respond to the call based on the priority of calls at the time. Noise complaints should be made by calling the Police Department's non-emergency number (305.673.7900) after normal business hours or during normal business hours, Monday – Friday from 8:00 a.m. until 5:00 p.m., with the Code Compliance Division at 305.673.7555 or 305.604.CITY(2489)

Prohibited Use of Residential Property

Residents are reminded that single-family homes may only be used as single-family detached dwellings and therefore may not be leased for a period of less than six months or converted for multi-family use. A single-family home in a single family district rented out for a period of less than six months would be considered a hotel and would be in violation of the City Code. The Code further restricts more than three non-family members from residing in the same residence.

Property Leasing/Subleasing

Zoning ordinances prohibit leasing of maids quarters, garages, or other portions of a property in a single-family residential district to anyone other than a family member. The leasing of a single-family residence, condominium, or apartment is restricted to a minimum of a six (6) month- period. Single-family residences are restricted to having one kitchen. Fines up to \$5,000 have been imposed by the Special Master for homeowners found guilty of violating this provision of the zoning code.

Property Maintenance

The City of Miami Beach Code requires that properties are properly painted and maintained, kept free of debris, overgrown grass and weeds, and free of graffiti throughout the city. Every property owner shall maintain their property to prevent them from becoming eyesores or from posing a safety concern for the community. The Code Compliance Division will take enforcement action to have the property maintained.

Real Estate Signs

Real Estate signs advertising sale or rent of properties are not prohibited. However, a permit must be obtained from the City of Miami Beach, Occupational License Section, and the signs must meet color, size, and location requirements. For information and to obtain a permit, contact the License Division, Finance Department, City Hall, first floor. No signs may be placed on the public right-of-way (city property). If signs are observed on City property, the signs will be removed and a fine for each sign will be imposed.

Right-of-Way Maintenance

Maintenance of the portion of the public right-of-way, including the sidewalk, the swale (grassy) area between the sidewalk and the edge of the street, and to the center-line of any alley abutting a private property is the responsibility of the owner of the property adjacent thereto. This includes mowing the grass, trimming shrubs and keeping the area free of trash and debris.

Satellite Dishes

Satellite dishes are allowed. However, permits must be obtained and the City of Miami Beach Planning and Building Departments must approve the location of the dish. Please see Building Department and Planning Department for more information.

Street Vending and Performing

Street vending and street performing is permitted on Ocean Drive and Lincoln Road in designated areas. Special permits are available for street vendors and/or performers by filing an application to the City Licensing Department. Non-profit vendors or street performers may submit an application on a quarterly basis to participate in a lottery for those designated locations on Ocean Drive and Lincoln Road. For applications or further information, contact the Finance Department at 305.673.7466.

Communications

Be "In the Know"

The Office of Communications is responsible for internal and external communications. As the main artery to communications for the City, the office acts as the catalyst for information to local, national and international media. MBTV77 is the station to watch!

The Office produces MB magazine, E-Briefs, CityPage, press releases, newsletters, collateral material and television programs. When breaking news happens or when city officials are needed for comment, please contact the Office of Communications.

Telephone: 305.673.7575

Fax: 305.673.7229

E-mail: mbmagazine@miamibeachfl.gov
communications@miamibeachfl.gov
mbtv@miamibeachfl.gov

Community Development

The role of the Community Development Division is to help develop and maintain viable urban communities within Miami Beach by leveraging federal dollars for implementing housing and community development programs. By serving as a catalyst for community involvement, the division works with community-based organizations to create jobs, provide public services, create affordable homeownership opportunities, and improve the city's infrastructure. These efforts improve the quality of life for residents, stimulate economic vitality, and improve city infrastructure and other capital improvements. The division also designs and implements projects and monitors the use of federal funds for community development programs. The two programs administered by the division are the Community Development Block Grant (CDBG) Program and the Emergency Shelter Grants (ESG) Program. For more information please contact the Community Development Division at City Hall, 555 17th Street

Telephone: 305.673.7260

Fax: 305.673.7772

Computer Access

Computer Access

Access to city government is available from the comfort of your home and without having to pick-up the telephone. The City of Miami Beach website (www.miamibeachfl.gov) provides a wealth of information and interactive functions for residents, visitors and businesses alike. Our goal is to provide maximum access to City of Miami Beach government services and information. The following e-government services are available online, and there are many more to come: pay utility bills online, job opportunities with the City, request bid information and bid status, access the city code, apply for a Film Permit, download city forms, request a resident or visitors guide, Building Department - information and forms, pay parking tickets, register your homeowners association and submit a request for service or information. If you don't have access to a computer, just visit any of our public libraries for free Internet access.

Telephone: 305.673.7040

Fax: 305.673.7049

E-mail: infotech@miamibeachfl.gov

Consumer Services

The Miami-Dade County Consumer Services Department provides assistance to consumers through business regulation and licensing, educational programs, complaint mediation and consultation. The consumer hotline is available for all consumer-related complaints and information. The Consumer Services Department is located at 140 West Flagler Street, Ninth Floor, Miami, Florida 33130.

The Consumer Protection Division licenses and regulates the business practices of towing companies, motor vehicle repair shops and mechanics, water re-metering, moving businesses, locksmiths, and cable companies.

The Division makes sure that citizens' rights are protected by business regulations and consumer protection laws. Inspectors conduct investigations and inspections, identify violations and mediate consumer complaints. The Division also enforces consumer-related laws under Miami-Dade's Uniform Trade Standards Law; weights and measures for consumer commodities; packaging and labeling of food products; uniform meat identification; shelf life dating of perishable food products; the sale of Kosher food products; rental car business requirements; gasoline price signage; cash register price displays; check cashing establishment price signage; dry cleaning complaints; price gender discrimination; warnings on shopping carts; and the availability of baby diaper changing accommodations in certain new facilities.

The Consumer Hotline receives all consumer complaints and inquiries and provides general consumer advice.

Consumer Hotline: 305.375.3677
Business Licensing: 305.375.4222
Fax: 305.375.4120
E-mail: consumer@co.miami-dade.fl.us
Website: www.miamidade.gov

Miami-Dade County also has the Consumer Advocate Office that takes legal action against violators of consumer protection laws based upon the investigative findings of their inspectors. The Consumer Advocate Office also conducts consumer educational programs, "How-to" workshops on the small claims court process and other events throughout the year. The Office is located at 140 West Flagler Street, Room 903, Miami, Florida 33130.

Consumer Advocate: 305.375.4199

The Passenger Transportation Regulatory Division regulates for-hire vehicles in Miami-Dade County. It licenses and inspects all taxis, limousines, passenger motor carries (including jitneys), non-emergency medical vehicle, special transportation service vehicles and private school buses. It also licenses the chauffeurs for these vehicles. The Division also regulates emergency ambulance services provided by private companies and public agencies. This Division is located at 140 West Flagler Street, Room 904, Miami, Florida 33130.

Regulatory Division: 305.375.2460
For-Hire Vehicle Inspection Station: 305.638.5786
Ambulance regulation: 305.375.4176, ext. 854

Convention Center

MIAMI BEACH CONVENTION CENTER

Spanning four city blocks in the heart of Miami Beach - only minutes from Miami International Airport and area hotels - adjacent to the fun and excitement of Lincoln Road, the Art Deco District, is the Fillmore Theater at the Jackie Gleason. The Miami Beach Convention Center is the site of numerous conventions, trade shows, consumer shows, meetings, sporting, cultural and religious events throughout the year. It also plays host to the South Florida International Auto Show, Miami International Boat Show, Antique Show, Home Show, and other annual family-oriented events.

Expanded and renovated in 1990, bringing the capacity to 502,000 square feet of prime exhibit space, the Miami Beach Convention Center is designed and constructed in Miami Beach's signature Art Deco motif. Fully carpeted and tropically landscaped, this distinctive facility combines plush comfort with convenience and efficiency. The building houses four separate convention halls of approximately 125,000 square feet each under one roof, capable of acting independently or as one immense unit. Parking is available at the 800 space parking lot adjacent to the Convention Center, and the 2,000 space parking area one block away. For additional information, please contact the Miami Beach Convention Center, 1901 Convention Center Drive, Miami Beach, Florida 33139.

Phone: 305.673.7311
Fax: 305.673.7435
Ticket Sales: 305.673.7300
E-mail: mbccinfo@miamibeachconvention.com
Website: www.miamibeachconvention.com/

Cultural Affairs

ArtCenter/South Florida

ArtCenter/South Florida, a not-for-profit organization, is dedicated to advancing the knowledge and practice of contemporary visual arts and culture in South Florida. ArtCenter exists to provide affordable workspace on Lincoln Road in Miami Beach for outstanding visual artists in all stages of career development. ArtCenter offers access to resources and support, creates opportunities for experimentation and innovation and encourages the exchange of ideas across cultures and artistic disciplines. ArtCenter's mission is manifested through three primary program components: the juried artist program, contemporary exhibition program and our multiple education programs. The public is welcome to visit more than 50 outstanding artists at work in their studios and view professionally curated shows in the gallery, free of charge.

The ArtCenter is located at 800 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305.674.8278

E-mail: info@artcentersf.org

Website: www.artcentersofla.com

Art in Public Places Program

The City of Miami Beach established an Art in Public Places program in 1984, following the example of successful programs in other cities. By ordinance, 1.5 percent of the cost of city-owned construction projects is set aside for "works of art in public places other than museums which enrich and give diversion to the public environment." To carry out this mandate, six citizens of Miami Beach with special expertise and experience in the arts are appointed by the City commissioners to the Art in Public Places Committee. For additional information, please contact the Tourism and Cultural Development Department at City Hall, 555 17 Street.

Telephone: 305.673.7577

Bass Museum Of Art

The Bass Museum of Art recently completed an exciting renovation and expansion designed by world renowned Japanese architect Arata Isozaki. In its first phase, the museum more than tripled its exhibition space, provided for on-site storage and loading dock and created extensive new amenities which include an outdoor sculpture terrace, museum cafe and courtyard, and museum shop. Residents and visitors from throughout the world will enjoy more extensive and varied works from permanent collections as well as loan exhibitions of a scale and quality not presently seen in Miami.

The new Bass Museum of Art is joined by a new rehearsal facility for the Miami City Ballet (designed by Arquitectonica) and a new Miami-Dade County regional library (designed by Robert A. M. Stern). Together the three form the Collins Park Cultural Campus bounded by 21st and 23rd streets and Collins Avenue. Historic Collins Park has been returned to an open space extending to the Atlantic Ocean, as was the original intent of the Collins family, the donors of the land. The park will be the site of large sculpture installations and cultural activities planned jointly by the Bass Museum, Miami City Ballet and the Miami Beach Regional Library.

For information on exhibitions, concerts, classes, lectures, tours, workshops, and more, please Contact the Bass Museum of Art located at 2121 Park Avenue, Miami Beach, Florida 33139.

Telephone: 305.673.7530

Fax: 305.673.7062

Email: info@bassmuseum.org
Website: www.bassmuseum.org/

Byron Carlyle Theater

Located at 500 71st Street in the heart of North Miami Beach, The Byron Carlyle Theater originally opened in December 1968 as twin cinemas hosting first run movies. In the mid-1970's, the theater was re-developed into a multiplex cinema and continued to operate as such until it was purchased by the City of Miami Beach in 2002 and refurbished as a performing arts venue.

The project was completed over approximately 10 months of design and construction, creating an exquisite performing arts jewel that serves as a cultural centerpiece for the Miami Beach community. The intimate venue is the perfect location to host dance, theater, music, film lectures and meetings.

The total seating capacity for the Theater is 304 with 152 seats in the orchestra level and 138 seats in the mezzanine level in addition to 8 wheel chair accessible seats and 6 accompanying seats. All audience areas of the Byron Carlyle Theatre are ADA accessible.

Main Office: 305.867.4192
Box Office: 305.867.4194

The Byron Carlyle Theater Box Office is open Tuesday – Saturday from noon – 5:00 p.m.
Booking Information: 305.673.7000 ext 6596
Website: www.mbculture.org

Colony Theatre

One of the South Florida's most popular entertainment venues, the Colony hosts a wide variety of programs throughout the year, including music, dance, theater, opera, comedy, performance art and film. In fact the Colony was first opened as a movie theater by Paramount Studios & R. A. Benjamin in 1934, and is a glorious example of the Art Deco style. It reopened with great pomp as a performing arts center in 1986.

The Colony Theatre has recently emerged from a dramatic three-year, \$6.5 million renovation/restoration to reclaim its place as the region's premiere mid-sized performance space. The entrance, façade and lobby have been returned to their original Art Deco grandeur, and the interior features a new, larger stage house, additional lighting, state-of-the-art theatrical rigging and sound systems of exceptional acoustics.

The refurbished auditorium has a seating capacity of 440, which includes disabled-accessible seating.

The Colony Theatre is listed on the National Register of Historic Places and was recently honored by the Dade Heritage Trust for Outstanding Renovation of an Historic Site. The Colony Theatre is located in the heart of South Beach on Lincoln Road at 1040 Lincoln Road, Miami Beach, Florida 33139.

Box Office: 305.674.1040
Booking Information: 305.673.7000 ext 6596
Website: www.mbculture.org

Cultural Arts Council

The Miami Beach Cultural Arts Council (CAC) supports excellence in artistic expression through grants, advocacy and cultural tourism and marketing initiatives. The CAC grants funds to local not-for-profit arts groups and promotes Miami Beach worldwide as a cultural destination. The Miami Beach Cultural Arts Council is located at 555 17 Street (Courtyard Entrance) Miami Beach, Florida 33139.

Phone: 305.673.7577
Fax: 305.673.7063
E-mail: garyfarmer@miamibeachfl.gov
Website: www.mbculture.org

Festival of the Arts

The City in partnership with the North Beach Development Corporation produce the annual Miami Beach Festival of the Arts at Ocean Terrace each February. For highlights of last year's festival and information regarding the upcoming event please contact the Tourism and Cultural Development Department.

Tourism and Cultural Development Department
Telephone: 305.673.7577
Fax: 305.673.7063

Holocaust Memorial

The Holocaust Memorial was conceived by Miami's Holocaust survivors, at one time, the largest such group in the world and funded by a private, non-profit organization. Considering the rich cultural influence of Miami Beach's Jewish population, as well as the history of Miami as a place of refuge, the Holocaust Memorial underscores the strength and understanding of this city's culture. This memorial is a tribute to the six million Jewish victims of Nazi terrorism before and during World War II. The Memorial was dedicated on February 4, 1990 and its grounds include eleven areas: The Beginning, The Arbor History, A Garden of Meditation, The Dome of Contemplation, The Lonely Path, The Sculpture of Love and Anguish, The Series of Vignettes, Sensing Both Love and Fear, The Memorial Wall, The Final Sculpture and Never Shall We Forget. You can visit the Memorial daily from 9:00 a.m. to 9:00 p.m. at 1933-1945 Meridian Avenue, Miami Beach, Florida.

Telephone: 305.538.1663
Website: www.miamibeachfl.gov/newcity/tourism/holocst.asp

The Fillmore Miami Beach at the Jackie Gleason Theater

The theater was named in memory of the late comedian, Jackie Gleason. "The Great One's" nationally televised show was staged at the facility from 1964 to 1971 when it was known as the Miami Beach Auditorium. A variety of performances are presented at The Fillmore. Watch your local newspaper for information on current shows and ticket prices or contact the Theater at 305.673.7300 or visit their website at www.livenation.com.

The **Fillmore Miami Beach at the Jackie Gleason Theater** opened to rave reviews in October after under going a multi-million dollar transformation. Showcasing the biggest names in live entertainment, this historic 2,600 seat theater combines the rich history and tradition of the Fillmore experience with the energy and passion of Miami Beach. The Fillmore has orchestra and mezzanine seating plan with private rooms available to host catered events. Elegant, technically superior and acoustically sound, The Fillmore hosts a variety of events and attractions throughout the year.

The Fillmore Miami Beach is located in the heart of the historic Art Deco District in Miami Beach. The Fillmore is located at 1700 Washington Avenue, Miami Beach, Florida 33139, which is also walking distance to Lincoln Road shops, world-famous restaurants, shops, and colorful art galleries. For complete directions or more information about events or shows please contact the Theater.

Miami Beach senior citizens and students may receive a discount on tickets. Tickets go on sale the **third Tuesday of the month** for next month's shows. Photo ID with proof of age, matriculation in school, and residency required. Miami Beach students may purchase remaining tickets on the following Tuesday for the same discount. School ID required.

Theater Box Office Hours:

Hours:

Monday –Friday - 11am - 6pm

Sat/Sun (show days only) from 12 noon

Extended hours for an evening performance, generally until 9pm

* Box office charges a service charge of \$7 per ticket
(that includes the \$2 facility fee)

PHOTO ID is required for all credit card purchases

Types of Payment Accepted:

Cash, Visa, Discover & MasterCard

Will Call:

Location : Box Office

Hours : day of show only box office hours

Jewish Museum of Florida (Sanford L. Ziff)

Housed in a beautifully restored synagogue built in 1936, the building has 80 stained-glass windows and Art Deco chandeliers. Enjoy the Time Line Wall of Jewish History, films and museum store. The core exhibit, MOSAIC: Jewish Life in Florida, depicts the Florida Jewish experience since 1763 and features more than 500 photos and artifacts. The museum is located 301 Washington Avenue, Miami Beach Florida 33139.

Telephone: 305.672.5044

Website: www.jewishmuseum.com

Hours: Tuesday – Sunday 10:00 a.m. – 5:00 p.m.

Closed Mondays and Jewish Holidays.

Lincoln Theatre

The Lincoln Theatre was designed as a Wometco movie house in 1935 by prominent developer Robert E. Collins and nationally popular architect Thomas W. Lamb, designer of more than 300 entertainment buildings. A classical example of the Art Deco streamline modern style of architecture, the Lincoln Theatre features elaborate stylized floral bas-relief panels, a typically modern rounded corner and pronounced eyebrows. The Lincoln Theatre is home to the New World Symphony and presents national, international and local performing groups. The Theatre is located at 541 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305.673.3330

Email: email@nws.org

Website: www.nws.org

Miami City Ballet

The Miami City Ballet, a world-class ballet company performing a repertoire of works by classical and contemporary choreographers. The Miami City Ballet School, which opened in Miami Beach in January 1993, trains students for professional careers in ballet. The School has an enrollment of 400 students, and no child of talent is turned away for lack of funds.

In January 2000, Miami City Ballet moved into its new home, a custom-built facility, believed to be only the second ground-up construction in America for a professional ballet company. The three story, 63,000 square foot building houses the professional company, school, administrative and production offices, costume shop and storage. It was built with support from the City of Miami Beach, State of Florida, and the private community.

Designed by Miami's ARQ, formerly ARQUITECTONICA, the structure faces onto Collins Park, the Atlantic Ocean and the Bass Museum. The Ballet is part of the "Collins Park Cultural Campus," site of the expanded Bass Museum, new Regional Library and New World Symphony musicians residence. The ballet is located at the City's Collins Cultural Campus at 2200 Liberty Avenue, Miami Beach, Florida 33139.

Telephone: 305.532.4880

E-mail: admin-fin@miamicityballet.org

Website: www.miamicityballet.org

Miami Design Preservation League & Art Deco Museum

The Art Deco Museum and Welcome Center shop are must see stops for all who want to experience the Art Deco Historic District, its design origins and history. The Art Deco Museum offers an introductory video to Miami Beach's famed architecture, architectural tours, lecture and film pavilion, children's discovery area, interactive building database, and will be the future home of the Barbara Baer Capitman Archives and Study Center. Built in 1954 By Leonard Glasser, this Miami Modern Style building houses the Miami Design Preservation League's offices, Art Deco Weekend Festival offices, the Art Deco Museum and Art Deco Welcome Center within a 5,000 sq. ft. ocean front, park setting, in the epicenter of Miami Beach's Architectural Historic District.

Telephone: 305.672.2014

Fax: 305.672.4319

E-mail: info@mdpl.org

Website: www.mdpl.org

New World Symphony

The New World Symphony is dedicated to the artistic, personal and professional development of outstanding instrumentalists. The NWS fellowship program provides top graduates of music programs here and abroad the opportunity to enhance their musical education with the finest professional training. A laboratory for musical education and expression, the New World Symphony, through a wide range of performance and instructional activities, seeks to develop in participants the full complement of skills and qualifications required of twenty-first century first class musicians. Under the artistic direction of Michael Tilson Thomas, the program offers in-depth exposure to traditional and modern repertoire, with the active involvement of leading guest conductors, soloists and coaches. The relationships with these artists are extended through NWS' pioneering experimentation with distance learning via Internet2.

The local performance season includes a series of full-orchestra concerts, chamber music, family oriented concerts, open rehearsals, and free concerts. The New World Symphony is housed at the Lincoln Theatre at 541 Lincoln Road, Miami Beach, Florida 33139.

Telephone: 305.673.3330

E-mail: email@nws.org

Website: FIU www.nws.org

The Wolfsonian-FIU

The Wolfsonian-FIU is a museum located in the heart of historic Miami Beach, within easy walking distance of the world-famous Art Deco hotels. Its fascinating collection of objects from the modern era (1885-1945) focuses on how art and design shape and reflect the human experience. The museum further engages the visitor by complementing its collection with thought-provoking discussions of the context and connection among its objects. They encourage visitors to explore the material culture of the past to better understand its relevance to the present. The Wolfsonian-FIU is located at 1001 Washington Avenue, Miami Beach, Florida 33139.

Telephone: 305.531.1011

Website: www.wolfsonian.org

HOURS: GALLERIES AND MUSEUM SHOP

11:00 am – 6:00 pm Saturday, Monday, Tuesday, and Friday

11:00 am – 9:00 pm Thursday

12:00 pm – 5:00 pm Sunday

Closed Wednesday and the following holidays: Thanksgiving Day, Christmas, New Year's Day, and July Fourth.

Employment (Human Resources)

The City of Miami Beach employs nearly 1,800 people in over 300 classifications throughout the City. The widely diverse workforce performs various functions ranging from that of Mayor to summer recreation counselors. Employees find working for the City of Miami Beach both challenging and rewarding. Depending upon the position, employees may enjoy benefits including health, life and disability insurance, sick and vacation pay, attractive pension/retirement benefits and more.

The City's Human Resources Department coordinates all employment-related matters for the City. It is the starting point of any career with the City - all job applicants go through the Human Resources Department as part of the employment process. In addition, the department coordinates employee benefits, pensions and performs screening, interviews and background examinations for potential employees.

How to Apply

The first step in finding employment with the City of Miami Beach is to find out what positions are available. The City's website lists the available positions, the job requirements and their salaries. If you feel you meet the requirements, simply follow the instructions listed under each position and you may be on your way to a rewarding career in public service! You can also call the job hotline at 305-673-7777. The Human Resources Department is located at City Hall, 1700 Convention Center Drive, Third Floor.

Each advertisement will specify whether you can submit a resume or application for the position you are interested in. Background testing is conducted on all successful applicants prior to employment.

Job Hotline: 305.672.7777

Telephone: 305.673.7524

Fax: 305.673.7529

E-mail: humanresources@miamibeachfl.gov

Environmental Issues

The quality of life within the City of Miami Beach is closely linked to our environment. Water quality, whether its drinking water from the tap, a wave on the beach, a calm section of waterway on which you are rowing, or a puddle of rainwater children are splashing in, can greatly affect the way we live. Likewise, the air we breathe and the materials we come in contact with as we work, play, and live our lives affect our health and well-being. Even our ability to access our beaches, waterways and greenspaces to recreate, enjoy and learn from our environment contributes substantially to our quality of life.

The mission of the Environmental Resources Management Division of Public Works Department is to preserve, protect, restore and enhance the environment of the City of Miami Beach through the management of regulatory compliance programs for the City's drinking water and stormwater systems, pollutant storage tanks and maintenance facilities, implementation of natural resource protection programs and coastal resource management programs, waterway and shoreline

restoration projects; and through the development of habitat restoration, urban greenspace creation, and public access enhancement projects.

The Environmental Resource Management Division routinely coordinates with Miami-Dade County's Department of Environmental Resource Management to maintain environmental standards throughout the City. For more information about any issues or programs or to report illegal dumping or other environmental problems, please contact the Environmental Resources Management Division located at City Hall, 1700 Convention Center Drive, Fourth Floor (Public Works Department).

City of Miami Beach Environmental Resource Division
Telephone: 305.673.7230
Afterhours, weekends & holidays: 305.673.7025
Fax: 305.673.7028

Miami-Dade County Department of Environmental Resource Management
Telephone: 305.372.6789
24-Hour Environment Emergency Hotline: 305-372-6955
Website: www.miamidade.gov

Entertainment Industry

The City of Miami Beach is home to the Latin American headquarters of many multinational music, television and new media industries, as well as dozens of modeling agencies and production companies. If planning to open an entertainment office in the City, all of the applicable procedures to opening a business must be followed. The Tourism & Cultural Office is available to assist entertainment industry businesses with relocation needs. This office conducts an annual inventory and industry needs assessment, and also publishes the Miami Beach Office Market, an annual publication that profiles office building developments in the City. The Tourism & Cultural Division is located at 555 17th Street.

Telephone: 305.604.2477
Fax: 305.673.7772
E-mail: dennisleyva@miamibeachfl.gov

Fire Rescue Services

The Fire Department is responsible for fire suppression, emergency medical response, fire prevention and inspections, emergency preparedness for all catastrophes, and fire safety education. Emergency services are delivered from four fire facilities strategically located to provide the best possible response times to citizens 24 hours per day throughout the year. Additional fire and emergency medical services are placed in service during special events. Fire prevention, inspection services and plans review for new construction and major renovation are provided through the Fire Prevention Division during the week, with voluntary after hours and weekend services available. Public education is also provided for hurricane preparedness, training presentations, and evaluation of child safety seats, replacement, and installation. The Fire Department organizes the Community Emergency Response Training (**CERT**) and participates in Neighborhood Leadership Academy classes.

All Miami Beach Fire Stations provide safe haven for runaways through "**Safe Place**," and serves as a drop off haven for newborns less than three days old through the "**Stork Nest**" program.

Free Blood Pressure Checks are available at all stations between the hours of 9am to 5pm.

The Miami Beach Fire Department (Administrative Office) is located at 2300 Pine Tree Drive Miami Beach, Florida 33139.

Fire Department
2300 Pine Tree Drive

Miami Beach, Florida 33139
Telephone 305-673-7120 Fax: 305-673-7881
Emergency Calls for Service: 911
Non Emergency Number: 305-673-7111

- Eric Yuhr, Fire Chief of Administration, eyuhr@miamibeachfl.gov

Rescue Administration
305-673-7130

- Chris Parrino, Rescue Division Chief, cparrino@miamibeachfl.gov
- Keith Yuhr, Rescue Captain, kyuhr@miamibeachfl.gov
- Ana Kesser, Rescue Records, anakesser@miamibeachfl.gov

Fire Prevention
305-673-7123

- Sonia Machen, Fire Marshal, smachen@miamibeachfl.gov
- Paul Sumner, Inspection Supervisor, psumner@miamibeachfl.gov
- Elena Tellez, Fire Prevention, General Information, etellez@miamibeachfl.gov

Support Services
305-673-7140

- Javier Otero, Support Services Chief, jotero@miamibeachfl.gov
- Nedra Marcelus, Accounts Payables, nmarcelus@miamibeachfl.gov

Fire Station 1
1051 Jefferson Avenue
305.673.7120

Fire Station 2
2300 Pinetree Drive
305.673.7120

Fire Station 3
5303 Collins Avenue
305.673.7120

Fire Station 4
7940 Collins Avenue
305.673.7120

Garbage/Trash Collection (Sanitation Services)

The Sanitation Division of the Public Works Department is responsible for the collection and disposal of residential garbage, trash and refuse generated at municipal buildings; the residential recycling program; sanitation inspections; street sweeping on public right-of-ways and collection and disposal of litter from public litter bins. Collection and disposal services for residential garbage, as well as residential recycling, are provided by Waste Management on contract to the City. The City provides mobile and manual street sweeping and litter control programs.

Contact the Sanitation Division for information on the disposal of garbage and refuse in residential areas, requirements for picking up garden/yard waste materials, disposal of discarded appliances, furniture, metals and junk, and designated refuse areas for private refuse containers at 140 MacArthur Causeway, Miami Beach, Florida 33139.

Telephone: 305.673.7616
Fax: 305.673.7627
BFI Customer Care Line: 305.471.4444

BFI Website: www.wm.com

Residential/Garbage Trash Collection

Material that results from general housekeeping and fits in your garbage can will be collected from the back or side yard two times per week. Regular residential garbage does not have to be placed on the swale, the area in front of your home adjacent to the street. Waste Management will collect residential waste from back or side yard. Cans or bags cannot weigh more than 50 pounds. Please place all garbage in garbage bags inside your garbage can. Only material placed in the garbage can will be removed.

It is important to remember that you may not place your garbage out for collection more than 24 hours before your scheduled pick-up. If a scheduled pick-up is missed, please contact the Sanitation Division at 305.673.7616 before 5:00 p.m. in order to have collected.

Route Information

Garbage/Trash

South Beach

(Biscayne Street to 41 Street, including islands)

Monday - Solid Waste Only

Thursday - Solid Waste and Yard Trash

Middle Beach

(41 Street to 67 Street)

Tuesday - Solid Waste Only

Friday - Solid Waste and Yard Trash

North Beach

(67 Street to 87 Terrace)

Wednesday - Solid Waste Only

Saturday - Solid Waste and Yard Trash

Garbage will not be collected on Thanksgiving Day, Christmas Day and Independence Day (July 4). Collection will resume on your next scheduled pick-up day.

Yard Waste

This is material resulting from yard maintenance including tree and shrub trimmings, grass clippings and palm fronds. All material must be placed in a container or bundled and weigh less than 50 pounds. Each limb cannot exceed four (4) feet in length or four (4) inches in diameter. This material must be placed at the curb no earlier than 24 hours prior to your second pickup day. Gardeners must remove yard waste immediately following the work performed and properly dispose of the yard material.

Illegal Disposal

All residents should be advised that under the City of Miami Beach Code, the illegal disposal of garden trash, tree and shrubbery trash, and special handling trash is a violation of the city code, and may result in the issuance of citations. Violators caught illegally dumping will be billed for all fines, trash/waste removal charges including labor, equipment and dumping fees, and an administrative charge. Interest will accrue at 10% per annum until paid as provided by the City Code. Unpaid charges may result in a lien placed upon your property.

Bulky Waste

Each residence is entitled to four, free on-call bulky waste collections (pick-ups) per calendar year. You may set at the curb any of the items listed below. One bulky waste pick-up is equal to twenty-five (25) cubic yards. You may use more than one of your pick-ups at a single time. Twenty-five (25) cubic yards would look like twenty-five (25) washing machines either in a single row or twelve (12) washing machines stacked two high. Once a resident has used up all four bulky waste pick-ups, additional pick-ups may be scheduled at \$20 per cubic yard. This is called a "Special" pick-up and can be scheduled the same way you schedule a Bulky Waste pickup.

Bulky waste can be any of the following materials: large cuttings of bushes or tree limbs, which are a part of normal yard maintenance, which cannot be placed in a container or bundled. They cannot exceed six (6) feet in length. White goods such as discarded ranges, water heaters and other similar domestic appliances, remodeling and home repair trash from self-performed improvement projects including carpeting (cut to lengths of 6 feet or less), dry wall and lumber not exceeding five feet in length or 40 pounds, furniture such as sofas, chairs and mattresses.

Bulky waste does **NOT** include: (1) Debris resulting from tree removal, land clearing and building demolition. (2) Automobiles and automotive components, boats, tires, batteries, biological wastes. (3) Any debris resulting from work done by a contractor.

Remember to call Waste Management first to schedule an appointment before you set any bulky waste at the curb. By setting your bulky waste out the night before your scheduled pick-up, the City will remain neat and orderly. We all want to keep Miami Beach clean! Simply call Waste Management's Customer Care line to schedule your pick-up within seven working days. Your items will be picked up on the day of your appointment. The Customer Care Line can be reached at 305.471.4444

Recycling

Recyclables are collected every Wednesday from your curbside. Newspapers, cardboard and other paper products should be placed in the blue bins. The green bins are for clear glass food and beverage containers; aluminum and metal food and beverage cans; and plastic containers. Please leave these green and blue bins at your curbside by 7:00 a.m. To order these blue and green bins please contact Waste Management at 305-471-4444. It may take up to six (6) weeks for delivery. Please use brown bags until your bins are received.

Green Waste Facility (GWF)

The Green Waste Facility (GWF) is located at 2800 Meridian Avenue. It is open from 7:00 a.m. to 5:00 p.m. Monday through Saturday. The GWF Center is open so residents may bring green vegetative yard waste only. There will be no charge to residents arriving in a car, pick-up truck or SUV. Vans or trailers will be charged \$10.00 per cubic yard. Please take identification that indicates you are a Miami Beach resident.

WasteFULL Weekend

On the first weekend of every month (Saturday & Sunday, 8:00 a.m. to 8:00 p.m.), dumpsters are placed in two locations for bulk trash. Electronics are accepted at the North Beach location only.

6 Street and Meridian Avenue
75 Street and Dickens Avenue

How to Report Illegal Dumping

To report illegal dumping in your neighborhood, contact the Code Compliance Division at 305.673.7555, Monday through Friday between 8:30 a.m. and 5:00 p.m., or after hours, weekends and holidays the Public Works Service Center at 305.673.7625

Housing Programs

The Housing Division of the Neighborhood Services Department has developed and established a variety of programs to upgrade the housing stock of the city and to provide quality affordable housing. The programs have been designed to address the specific needs of Miami Beach as an urban island with emphasis on rehabilitation and the preservation of the historic character of neighborhoods. The City operates these programs in collaboration with community-based organizations, community development corporations, not-for-profit organizations, and for-profit housing providers. The services are provided citywide utilizing funding from the U.S. Department of Housing and Urban Development (U.S. HUD) through the Community Development Block Grant (CDBG) and the HOME Investment Partnerships (HOME) Program, as well as funding from the State of Florida through the State Housing Initiatives Partnership (SHIP) program. The Housing Division is located at 555 17th Street.

305.673.7260

Multi-Family Housing Rehabilitation Program

The Multi-Family Housing Rehabilitation Program provides matching grants to property owners for the rehabilitation of multi-family buildings in Miami Beach. The City matches up to 50 percent of the rehabilitation costs. After completion of the rehabilitation, 51 percent of the units are maintained as affordable rental units for a period of five (5) years. For additional information and a copy of the guidelines for the program, please contact the Housing Division at 305.673.7260.

Owner Occupied Housing Rehabilitation Program

The Owner Occupied Housing Rehabilitation Program provides assistance to income-eligible homeowners to rehabilitate their homes. Eligible participants must reside in their homes. For additional information and a copy of the guidelines for the program, please contact the Miami Beach Community Development Corporation (link www.miamibeachcdc.org) at 305.538.0090.

HOME Program: Acquisition and Rehabilitation Initiatives

The City publishes an annual Notice of Funding Availability (NOFA) for the HOME Investment Partnerships (HOME) Program. Funds may be utilized for acquisition and/or rehabilitation of multi-family buildings to provide affordable rental units or home ownership opportunities. For additional information, please contact the Housing Division at 305.673.7260.

SHIP PROGRAM

The City publishes an annual Notice of Funding Availability (NOFA) for the State Housing Initiatives Partnership (SHIP) Program. Funds may be utilized for the rehabilitation of units being acquired in conjunction with a home ownership assistance program. For additional information, please contact the Housing Division at 305.673.7260.

Home Buyer Assistance Program

The Home Buyer Assistance Program provides assistance to income-eligible homebuyers in the form of silent mortgages, down payment and closing costs assistance, and home ownership counseling. The program also provides assistance for the rehabilitation of the units being acquired. For additional information and a brochure of the program, please contact the Miami Beach Community Development Corporation (www.miamibeachcdc.org) at 305.538.0090.

Fair Housing

The Housing Opportunities Project for Excellence (H.O.P.E.), Inc. implements a fair housing educational campaign in close cooperation with the City. Annually, HOPE conducts nine fair housing education outreach workshops for housing providers, community groups, and residents. For additional information on fair housing issues, please contact the Housing Division at 305.673.7260.

The Housing Authority of the City of Miami Beach

The Housing Authority of the City of Miami Beach is an independent authority that assists low-income persons to receive financial assistance through the private housing market and a variety of affordable housing programs. The most well known program is Section 8 rental assistance, designed to assist very low-income and low-income families with rental payments. For more information on Section 8 or any of the Housing Authority's programs, please contact them at 200 Alton Road, Miami Beach, Florida 33139.

Telephone: 305.532.6401

Facsimile: 305.674.8001

Hurricane Preparation

Plan Now In Case of a Hurricane

Hurricane season runs from June 1 through November 30, each year. The City of Miami Beach urges everyone to be prepared to evacuate Miami Beach as soon as an evacuation order is issued. Once an evacuation order is given Police and Fire persons will not provide service.

Miami Beach is an evacuation zone in all categories of hurricanes (1 – 5). Here are some tips to follow before, during an evacuation, and after a hurricane.

CERT (Citizens Emergency Response Teams)

The Community Emergency Response Team (CERT).

The City of Miami Beach has become a part of a national network of Community Emergency Response Team (CERT) communities. The program is designed to help neighborhoods prepare for and respond after catastrophic disasters such as hurricanes, tornadoes, and other major emergencies. Volunteers are trained in basic disaster survival and rescue skills that improve the ability of citizens to survive until responders or other assistance arrives. The City of Miami Beach is offering CERT training to Miami Beach residents. Contact the Fire Department or sign up online at www.miamibeachfl.gov

Before a Hurricane

Special Needs Registration

Residents that require special care and/or special transportation need to register with the Miami-Dade County Emergency Evacuation Assistance Program immediately. The number is 305.513.7700, 305.468.5402 TDD (hearing impaired) or via the Internet at www.MiamiDade.gov

Inspect Your Home

Inspect your roof for proper overflow drainage, especially on flat roofs. Make sure that all drains are clear of debris. Check for loose rain gutters and drain spouts. Remove all debris, leaves, toys, etc. from drains. Trim tree limbs and dead wood. If trimming near power lines, call FPL to turn your power off first. FPL will also trim around their lines to prevent power outages. Check your shutters. Do a dry run especially if you bought a new house or new shutters. It is important to remember to remove any loose debris from your property.

Have a Family Disaster Plan

In the event of a disaster, you should plan in advance where you will stay, how you will get there and what supplies you will take. Consider the needs of elderly family members and pets.

Prepare a Hurricane Kit

As part of your disaster plan, you should also have an emergency supply kit ready before an emergency strikes. When you return to the City, you may not have electricity or water for up to two weeks. The kit should include the following: battery-operated radio, flashlights, extra batteries, manual can opener, matches or lighter, a two-week, non-perishable food supply, extra prescription medicines, baby diapers and incontinent pads (if applicable), first-aid kit, toiletries, plastic garbage bags, paper plates and napkins, disposable eating utensils, emergency cooking facilities, a lantern, fuel (preferably stored in an approved metal container outside your home), a fire extinguisher, bleach (without lemon or any other additives), water purification tablets, and mosquito/insect repellent.

Evacuation

As soon as there is an evacuation order from the State, County and City, the City of Miami Beach will begin evacuation procedures. The City has designated evacuation pick-up sites throughout the City where Miami-Dade Transit Authority (MDTA) buses will provide transportation to mainland Red Cross hurricane shelters. There are no hurricane shelters in the City of Miami Beach. Both tidal surges and winds can bring extensive damage to buildings and roads on Miami Beach, endangering the lives of thousands. All residents will have to leave when an evacuation order is given.

It is advised that you begin evacuation procedures before an evacuation order is given. This will allow you more time to calmly get off of the island to a home of a friend or relative that is not in an evacuation zone. Please remember to take an emergency suitcase with you of essential hurricane supplies, such as identification (driver's license and utility bill with your Miami Beach

address) for re-entry and prescription medicine. Red Cross shelters will not open until an evacuation order is given and spaces are limited. Pets are prohibited at shelters.

- ❑ Hurricane Watch
If Miami-Dade County is placed under a Hurricane Watch, a hurricane may strike within 24 – 48 hours. You should take appropriate precautions immediately.
- ❑ Hurricane Warning
Please plan to evacuate. When a Hurricane Warning is issued, a hurricane is expected to strike within 24 hours, and you must plan to leave.

Miami Beach Municipal Parking Garages Will Open for Residential Parking

The City will open all its municipal parking garages for residential parking free of charge, as available, during a state of emergency. However, the elevators will not be operational. For more information, call the Parking Department at 305.673.7505.

During a Hurricane

Response to Emergency Calls Cease at the arrival of Tropical Storm Force Winds

The City of Miami Beach's Fire, Rescue and Police crews will cease emergency operations during an impending hurricane when the winds reach Tropical Storm force (i.e. 40 mph). Following a hurricane, emergency calls will be very limited due to flooding, power lines down, street access, and limited personnel.

After a Hurricane

Re-Entering the City

After the order for reoccupation to the City has been given, you may have to provide proof of residency (driver's license and/or utility bill with current Miami Beach address) to roadblock officials to re-enter Miami Beach. Listen to the local media for possible road closures.

Important Phone Numbers

Hurricane Hotline:	3-1-1
Miami-Dade County Answer Center	3-1-1
(Rumor Control and Shelter Information)	TDD 305.468.5402
Office of Emergency Management	305.468.5400
City of Miami Beach Fire Department	305.673.7123
(Hurricane and Fire Safety Education)	
Miami Beach Police Department	305-673-7900
Miami-Dade Emergency Evacuation Assistance	305.513.7700
	TDD 305.468.5402
American Red Cross	305.644.1200
Federal Emergency Management Agency FEMA	800.462.9029

Landscape Maintenance Greenspace Management Division

The Greenspace Management Division of the Parks and Recreation Department establishes and maintains landscaped and urban-forested areas and grounds around the City's buildings, support facilities, roadways, right-of-ways, medians and parks. Inclusive in this maintenance function are four (4) fire stations, three (3) libraries, City Hall, 27 blocks of boardwalk, eight (8) blocks of Lincoln Road, Alton Road, Arthur Godfrey Road and 31 parks.

Also included in this function is the management of contracted maintenance of the MacArthur and Julia Tuttle Causeways, Palm/Hibiscus Island Park and medians, Star Island median, 41 Street, Alton-Indian Creek, Calais Drive streetscape and Allison Island median along with several other sites. Maintaining an acceptable level of service requires continual upkeep through mowing, trimming, pruning, weeding, controlling infestations, fertilizing, removing litter, repairing and replacing sprinkler systems, planting and watering plants and flowers, while adhering to standard horticultural and arboricultural industry practices.

Maintenance of the portion of the public right-of-way, including the sidewalk, the swale (grassy) area between the sidewalk and the edge of the street, and to the center-line of any alley abutting a private property is the responsibility of the owner of the property adjacent thereto. This includes mowing the grass, trimming shrubs, and keeping the area free of trash and debris.

For information and requests for service regarding all tree care and other city property landscape issues please contact the Parks and Recreation Greenspace Management Division located at 2100 Meridian Avenue, Miami Beach, Florida 33139.

Telephone: 305.673.7720
Fax: 305.673.7392

Legal Assistance

The Florida Bar wants to make legal services readily available to individuals and families who need a lawyer. The Florida Bar Lawyer Referral Service and local bar association lawyer referral services make it easy for you to contact a lawyer to handle your particular type of legal problem. You will receive a half-hour low cost consultation. The Lawyer Referral Service also has established Low Fee, Elderly, AIDS Law and Disability Law panels for clients in need. The Florida Bar Lawyer Referral Service is available at 1.800.342.8011 or via the Internet at www.flabar.org/newflabar/consumerservices/

If you cannot afford an attorney's services, contact Legal Services of Greater Miami. Legal Services of Greater Miami handles a variety of civil legal cases including housing, family support, employment and job training matters, family violence and Medicaid benefit problems, discrimination cases, private landlord tenant matters as well as educational seminars and referral services. The Miami Beach branch is located in the South Shore Community Center, 833 Sixth Street. For referral to an attorney, call 305.579.5733 between the hours of 9:30 a.m. and noon or 1:30 p.m. and 4:00 p.m., Monday through Friday.

Libraries

Miami Beach branch libraries are part of the Miami-Dade County Public Library System. Library cards are issued at all of the Beach branches and are valid at any library in the County system. The card gives users access to the special services, which include: "talking books" for the blind or other physically handicapped individuals, "L.E.A.D." (Literacy Tutoring for Adults) and "65+ Club" which provides books by mail for homebound elderly or handicapped persons. Cards may also be used to check out framed artworks, audiotapes and phonograph records. The Miami Beach branches of the Miami-Dade County Public Library System present a variety of programs each month. For information on the presentations and activity schedule, contact each branch directly.

You can apply online for a library card, as well as access a variety of services at the Miami-Dade Public Library System website at www.mdpls.org.

Main Library Branch

227 22nd Street

Miami Beach, Florida 33139

Telephone: 305.535.4219

TDD (Hearing Impaired): 305.535.4221

Hours:

Hours: Mondays, through Thursdays 9:30 a.m. to 9:00 p.m.
Friday & Saturday 9:30a.m. to 6:00 p.m.
Sundays (Mid October to mid June) 1:00 p.m. to 5:00 pm
Sundays (Mid June to Mid October) Closed

North Shore Branch

7501 Collins Avenue,
Miami Beach, Florida 33141

Telephone: 305.864.5392

Monday, Tuesday, Thursday, Friday and Saturday: 9:30 a.m. to 6:00 p.m.

Wednesday: 11:30 a.m. to 8:00 p.m.

Closed Sundays

Licenses

Certificate of Use & Occupational Licensing

All business owners are required to obtain both a City of Miami Beach Certificate of Use and an Occupational License to operate a business within the City. Any past due balance must be paid before a license is issued. **Operating a business without a license is prohibited.**

A Certificate of Use (C.U.) is a pre-requisite to the issuance of a City of Miami Beach Occupational License. The C.U. fee must be submitted at the time of application and each year thereafter by September 30. Inspections by the Building Department, Fire Department, Planning Department, and others, must occur following the submission of an application. Applications must be submitted in person at City Hall, Licensing Office, 1700 Convention Center Drive, First Floor. Upon approval of your C.U., you will be eligible to obtain an Occupational License. Occupational License applicants may be required to submit certain documents, including, but not limited to: State License, Articles of Incorporation, Proof of Insurance, Bonds, Recorded Deeds, and Lease. A Miami-Dade County Occupational License must also be obtained.

The Occupational License and Certificate of Use year begins October 1 and expires September 30. Fee collections for new businesses are prorated as follows: October 1 to April 30, full-year fee; May 1 – June 30, half-year fee; and July 1 – September 30, quarter-year fee. For more information, call the Finance Department's License Division, 1700 Convention Center Drive, First Floor, Miami Beach, Florida 33139.

Hours of Operation are Monday through Friday:

To apply or pay for a license; 8:30 a.m. to 4:30 p.m.

General Office: 8:30 a.m. to 5:00 p.m.

Telephone: 305.673.7420

Fax: 305.673.7599

Email: lidiacristobal@miamibeachfl.gov

Driver License

A driver's license is required to operate any motor vehicle. Most office hours are 7:00 a.m. to 6:00 p.m. Tuesday through Friday. As a result, offices are busier on Tuesdays and after 5 p.m. Some offices located in Miami are open Monday through Thursday, 7:00 a.m. to 6:00 p.m. Appointments are provided at all full service offices. Appointments are recommended.

A hearing, vision, road signs, road rules, and driving tests are given at the driver's license offices and may or may not be required for the license or identification card you are seeking. During the driving test, the examiner will observe your ability to control the vehicle and how well you obey traffic laws. Driver's license handbooks, motorcycle handbooks and commercial driver's license handbooks are available for your use from your local driver's license offices. There is no charge for the handbooks and may be returned for re-use.

Note: Customers applying for a commercial driver license should consider that the commercial driver license is a professional license with more testing requirements than other licenses. If you wish to apply for a commercial driver license, please obtain a study manual before testing.

There are several driver's license offices located throughout the county. The closest one to the City of Miami Beach is found at 1555 Biscayne Boulevard, Florida 33160. By appointment only.

Hours of Operation:

Monday through Thursday

7:00 a.m – 4:00 p.m.

Telephone: 305.229.6333

Website: www.hsmv.state.fl.us

Hunting and Fishing Licenses

To hunt or fish in Miami-Dade County you are required to purchase a license in cash and renew it every year. The license you will need depends on the length of time you need it and the type of hunting or fishing you want to do. To obtain a license, contact the Miami-Dade County Finance Department Tax Collector Division at 140 W. Flagler Street, First Floor, Miami, Florida 33130

Telephone: 305.375.3591

Marriage License

Obtaining a marriage license is as easy as running down to our local district court house. You can apply for the license no more than 59 days before your wedding date. You will need to bring along \$88.50 (payable in cash, VISA or MasterCard.) The Marriage License Division of each court is open Monday through Friday, from 8:30 a.m. to 4:30 p.m. Marriage Licenses can be obtained from any of the Miami-Dade Courts.

Miami Beach District Court

1130 Washington Avenue, Room 224

Miami Beach, Florida 33139

Telephone: 305.275.1155

Markets

Lincoln Road Green Market

This open-air market on Miami Beach's famed Lincoln Road is filled with flowers, plants, and vegetables. The market takes place every Sunday.

Antiques and Collectibles Market

The Antiques and Collectibles Market extends over several blocks on Lincoln Road's 50's style mall and contains the best mix of antiques, memorabilia, and collectibles. The market takes place every second (2) and fourth (4) Sunday from October to May.

Española Way Street Market

This open-air market is filled with arts, crafts, food, plants, flowers and live entertainment and takes place every weekend in Miami Beach's quaint Española Way.

Normandy Village Street Market

The Normandy Village Street Market is an open-air market where vendors sell fruits, vegetables, flowers and crafts. The market takes place every Sunday at 71st Street and Rue Vendome in North Beach.

For additional information on any of the markets taking place in the City of Miami Beach, please contact the Asset Management Office at 305.673.7193.

Mosquito Control

The Mosquito Control Division of the Miami-Dade County Public Works Department manages the countywide mosquito control program. Truck-mounted foggers are used at night and in the early morning hours to control mosquito populations. Fogging activity is most prevalent in low-lying, mosquito-prone areas and during the months of late summer and early fall when mosquito populations are at their peak here in South Florida. More information on the Miami-Dade County Mosquito Control Program and fogging routes and schedules may be obtained by contacting the Mosquito Control Division located at 8901 N.W. 58 Street, Miami, Florida 33178.

The City's Code Compliance officers will respond to complaints regarding the presence of mosquito breeding hazards created by the failure to properly maintain a residential or commercial property. To request an inspection, contact the Code Compliance Division.

Miami-Dade County Mosquito Control Division
Telephone: 305.592.1186

City of Miami Beach Code Compliance Division
Telephone: 305.673.7555
Fax: 305.673.7012
E-mail: codecomplianceemail@miamibeachfl.gov

Neighborhood Improvements (Capital Improvement Projects CIP)

The 1999 voter approval of a \$92 Million General Obligation Bond Issue, coupled with the adoption of the City's Stormwater Masterplan and other funded public improvements, has enabled the City of Miami Beach to embark on an unprecedented amount of much needed above ground and infrastructure improvements, as well as renovations to each of our city parks, golf courses and two fire stations. Virtually every neighborhood of the City will be enhanced through this "Planned Progress" approach. The work, has been coordinated by the Capital Improvement Projects (CIP) Office, carefully planned, designed and managed resulting in projects with a minimum of inconvenience to our residents and visitors and optimal results throughout our beautiful city.

The CIP Office is making every effort to communicate with each affected neighborhood during the planning, design and construction phases of these projects. For more information about the "Planned Progress" for your neighborhood, please contact the Community Information Coordinators.

Telephone: 305.673.7071
Website: www.miamibeachfl.gov

Outreach Services

The Community Resource & Outreach Division works closely with the City's operational service departments to coordinate enhanced delivery of City services in a manner that is responsive to the specific needs and requests of neighborhoods throughout the City. By reaching out to and interacting with homeowners, condominium associations, civic groups, residents, business owners and other internal city departments, the Division's Community Resource Coordinators provide responsible, timely and results-oriented customer service. Working together with the community, the Coordinators identify needs, conceive and implement solutions, and develop, facilitate and implement new public and/or private enhancement programs. The Community Resource and Outreach Division is located at City Hall, 1700 Convention Center Drive,.

Telephone: 305.673.7000 ext 6178 or 6752

E-mails: lynnbernstein@miamibeachfl.gov or carolinedefreze@miamibeachfl.gov

Parking

Parking Garages

Rates

Parking

The City of Miami Beach Parking Department handles on-street (curbside) and off-street (garages and surface lot) parking throughout the City. The parking department strives to reduce traffic congestion on city streets - as well as to provide residents and visitors alike with the convenience of nearby access to their vehicles, through metered lots, on-street parking, residential restricted permit programs and other innovative methods. The City has 64 surface parking lots and six parking garages (with new garages currently under construction) with a total over 10,000 parking spaces. If you have any questions, please call the parking hotline at 305-673-PARK.

Parking Decals

Handicapped and Baby Stroller

Parking permits for handicap parking can be obtained from any Tax Collector or tag agent's office. The application form must be completed by the applicant and certified by an authorized medical practitioner or agency.

Baby stroller parking permits can be obtained from any Team Metro office. The closest tag agency to City of Miami Beach City Hall is located at 800 71st Street, Miami Beach, Florida 33141.

Miami Beach Tag Agency:	305.868.3277
Baby Stroller Parking Permit:	305.375.4845
Tax Collector- Disabled Permit:	305.375.3591

Residential Permits

The City of Miami Beach, in an effort to provide residents with adequate parking for personal vehicles, has established residential parking zones in several areas of the City. To park in these zones during restricted hours, vehicles must display a residential parking decal. Residential zones are tow-away zones for those vehicles without the proper decal. They are strictly enforced and each zone is clearly marked with street signs.

To obtain a residential parking permit, a Miami Beach resident must present a driver's license, valid vehicle registration in your name, and a bill with your name and Miami Beach address dated within the last 30 days. If you recently moved to the City, we will accept a lease for your initial permit if it is dated within 30 days and signed by you and your landlord.

The zone on your permit must match the zone on the Residential Permit Parking sign in order for you to park there. The permit does not exempt you from any posted parking regulations, yellow safety zones, obstructing sidewalks, nor does it guarantee you a parking space. All posted and public safety regulations must be observed, including restrictions for parking meters. The permit is not transferable from vehicle to vehicle. The permit can only be used on the vehicle it is issued to and must be permanently affixed to your vehicle's front windshield, lower corner, driver's side. Only one valid permit may be displayed. If you change vehicles or your license plate, you must apply for a replacement permit and return the old permit. In the case of a stolen residential permit, you must provide the Parking Department with a police report for the stolen vehicle. Visitor permits are not replaced under any circumstances.

The fee for a replacement of a stolen residential permit is \$7.50. Replacement of the permit will require presentation of government-issued photo identification and a police report.

For more information about Residential Parking Zones, please contact the City of Miami Beach Parking Department at 305-673-PARK (7275) or visit our website at www.miamibeachfl.gov.

Municipal Permits

To purchase a business parking permit first call the Parking Department to see if there is availability at the parking facility in which you are interested. Your name can be added to our waiting lists for your facility of choice. If spaces are available, then you would need to come in person and bring your driver's license and your valid vehicle registration to purchase the permit. The permit costs \$70.00 per month (plus tax: \$74.90) and you can purchase your permit up to one year in advance.

Parking Garages Rates

- 0 - 1 hrs \$ 1.00
- 1 - 2 hrs \$ 2.00
- 2 - 3 hrs \$ 3.00
- 3 - 4 hrs \$ 4.00
- 4 - 24 hrs \$ 15.00
- Monthly access card fee: \$74.90

For availability call 305-673-PARK

16th Street & Collins Ave. (Anchor Shops Garage) (305) 695-9800

- 0 - 1 hrs \$ 1.00
- 1 - 2 hrs \$ 2.00
- 2 - 3 hrs \$ 6.00

- 3 - 6 hrs \$ 10.00
- 6 - 24 hrs \$ 16.00

Friday - Saturday - Sunday: 9:00 a.m. until 5:00 a.m. for a flat fee of \$ 10.00
After 5:00 am maximum rate applies.

Early Bird Special: Monday thru Friday
Enter 6:00 am to 10:00 am departing by 7:00 pm at a rate of \$ 8.00
Monthly Access Cards are \$ 107.00 (tax included)
For more information call: 305-695-9800

All City of Miami Beach Parking Garages accept MasterCard, Visa, and American Express.

Parking Meters

Electronic parking meters are available throughout the City, both on-street and at surface lots.

Parking meter rates and hours of operation are as follows:

South of Dade Blvd/23rd Street	\$1.00 per hour
9:00 a.m. to Midnight/seven days	(including weekends and holidays)

North of Dade Blvd./23rd Street	\$.50/ per hour
8:30 a.m. to 6:00 p.m./seven days	(including weekends and holidays)

Parking Tickets

The City of Miami Beach Parking Department only reviews citations issued for two types of violations: broken meters or citations that deal with residential/municipal (restricted parking) permits. If you feel that you were erroneously cited and it is one of the types of citations the City reviews, bring the citation to the Parking Department within 15 days of issuance. An administrative review of the citation will be conducted. If your citation is deemed to have been issued correctly, then you may always appeal by requesting a hearing and court date through Miami-Dade County's Parking Violations Bureau at 22 NW 1st Street, 4th Fl, Miami, Florida 33128.

All other types of citations (prohibited, police issued) are contested by setting it for court at the Parking Violations Bureau. You can request that the hearing be held at the Miami Beach Branch of the Miami-Dade County Courthouse (225 Washington Avenue).

Need to pay your parking ticket? There are several locations listed on the back of each parking citation. The closest location in Miami Beach is at 225 Washington Avenue. You can also pay phone with your credit card, please have your citation number or license plate number available and call 305.275.1133; or you may also pay on-line at <http://www.miamidade.gov/parkingticket/>.

For all other parking related inquiries, please contact the Parking Department at 309 23 Street, Ste 200, Palm Court Building (corner of Liberty Avenue, one block west of Collins Avenue), Miami Beach, Florida 33139.

Hours of Operation

Monday through Friday

7:30 a.m. to 6:00 p.m.

Telephone: 305.673.7505

Fax: 305.673.7066

Administration's Office Fax: 305.673.7853

Parking Tickets

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Hours of Operation

Monday through Friday

7:30 a.m. to 6:00 p.m.

Telephone: 305.673.7505

Fax: 305.673.7066

Director's Office Fax: 305.673.7853

Parks and Recreation

The Parks and Recreation Department is dedicated to addressing the highly diversified recreational, cultural and environmental interests of all children, youth, adults and senior citizens residing in, or visiting, the City of Miami Beach. The Department provides a myriad of programs

and services seven (7) days per week, 365 days per year. The staff consists of well-trained professionals dedicated to improving the City's Parks and Recreation service delivery system by striving to maintain the highest level of standards possible with the resources available to them.

The Recreation Division offers a wide variety of programs and activities to address the interests of youth, adults, senior citizens and people with disabilities. The majority of programs and activities currently offered in four major parks, seven neighborhood parks, one Handball/Racquetball Center (Flamingo), 12 neighborhood tennis courts, two tennis centers and a stadium (North Shore and Flamingo), two community centers (North Shore, 21st Street) and three pools (Flamingo, Scott Rakow and Normandy Isle). Additionally, the Recreation Division manages 2 unique youth centers. The Scott Rakow Youth Center houses an ice-skating rink, gymnasium, swimming pool, game room and six bowling lanes. The North Shore Park Youth Center is a 30,000 sq/ft facility housing a game room, classrooms, a fitness center, a dance room and a wood floor basketball gymnasium. In addition to the above mentioned facilities, the Recreation Division offers a complete schedule of after school and summer programs for youths, instructional classes in activities including most team sports, tennis, swimming, ice skating, arts and crafts, dances; live performances and concerts for all age groups as well as programs for persons with disabilities.

The City coordinates summer programs aimed at engaging young minds in fun and positive ways. For commencement dates, please contact the Parks and Recreation Department. The cost for Summer Camp is \$500.00 for Miami Beach residents, \$750.00 for non-residents, covering the 8 weeks of Summer Camp. The rate applies to all facilities. A 50 percent discount is applied for each additional sibling and no child, who is a Miami Beach resident, will be excluded from any recreational program based on their inability to pay. Parents can fill out a scholarship application form to be evaluated on a need-basis.

The City of Miami Beach strives to make all of its programs accessible to all who wish to participate. Children with disabilities often participate alongside children without disabilities in recreational programs. Recreational programs for adults are also available. Please contact the ADA Coordinator for more information.

Please note: Some Parks and Recreation facilities may close entirely or partially for renovations as part of the City's planned park improvements. All programs will be relocated to other facilities. The City of Miami Beach apologizes for any inconvenience this may cause.

FACILITY DIRECTORY

Parks and Recreation Department Administration

2100 Washington Avenue
Telephone: 305.673.7730
TDD: 305.673.7220

Recreation Division

2100 Washington Avenue
Telephone 305.673.7730

Greenspace Management Division

2100 Meridian Avenue
Telephone 305.673.7720

YOUTH PROGRAMS

Note: Primers = K- 3 Grade, Juniors = 4 – 6 Grades, Teens = 7 – 12 Grades

Crespi Park

7801 Crespi Boulevard

Normandy Isle Park
7030 Trouville Esplanade

Normandy Shores Park
2401 Biarritz Drive

Stillwater Park
8440 Hawthorne Avenue

Tatum Park
8050 Byron Avenue

Fairway Park
200 Fairway Drive

Flamingo Park
11th Street & Jefferson Avenue

Maurice Gibb Memorial Park
18th Street & Purdy Avenue

Muss Park
4400 Chase Avenue
Telephone 305.673.7765
Primers/Juniors
Facilities include: play field, basketball and tennis courts, playground, and recreation building.

Normandy Isle Park
1767 - 71 Street
Telephone 305.993.2019
Primers/Juniors/Teens
Facilities include: sports field, basketball courts, playground, swimming pool, and recreation building.

North Shore Park and Youth Center
501 72nd Street
Telephone 305.861.3616
Primers/Juniors/Teens
Facilities include: lighted sports/ baseball fields, basketball courts, playground, tennis center, recreation buildings, and bandshell.

Scott Rakow Youth Center
2700 Sheridan Avenue
Telephone 305.673.7767
Juniors/Teens
Facilities include: ice rink, bowling alleys, indoor gymnasium w/ basketball courts, swimming pool, game room, arts & crafts room, and multi-purpose activities room.

Flamingo Park
999 11th Street
Telephone 305.531.5636 Ext 26

TENNIS CENTERS

Flamingo Tennis
11th Street at Jefferson Ave.
Telephone 305.673.7761
A full service tennis center with 19 clay courts.

North Shore Tennis

350 73rd Street

Telephone 305.604.4080

A full service tennis center with 12 courts (10 clay + 2 hard surface)

AQUATIC PROGRAMS**Flamingo Pool (**

11th Street at Jefferson Ave.

Telephone 305.673.7750

Facilities include: 8-lane lap pool & large interactive water playground, concession, and locker rooms

Normandy Pool

7030 Trouville Esplanade

Telephone 305.993.2021

Heated pool, locker rooms, 4 lane lap and an interactive water playground

Youth Center Pool

2700 Sheridan Avenue

Telephone 305.673.7767

6 lane lap heated pool and locker rooms

MAJOR PARKS**Flamingo**

11 Street & Jefferson Avenue

Telephone 305.673.7766

Facilities include: lighted sports fields (baseball stadium, football stadium, soccer, softball), lighted basketball courts, playground, recreation buildings, swimming pools complex, tennis center, bark (dog) park, handball/ racquetball courts, pal (police athletic league) building, and picnic area.

North Shore Park and Youth Center

501 72 Street

305.861.3616

Facilities include: lighted baseball sports fields indoor basketball courts, playground, recreation buildings, and a tennis center.

North Shore Open Space Park

79th - 86th Street

& Collins Avenue

Telephone 305.673.7720

Facilities include: Beach, picnic tables and shelters, barbecue grills, walking trails, bike path, and showers. There is a fee for parking.

South Pointe Park (Opening November 2008)

1 Washington Avenue

Telephone 305.673.7730

Facilities include: Beach, picnic tables, rental pavilions, walking trail, bike path, fishing pier, showers, open space overlooking scenic Government Cut, and Smith and Wollensky Restaurant.

COMMUNITY CENTERS**21st Street Recreation Center**

2100 Washington Avenue

Telephone 305.673.7784

Facilities include: Parks and Recreation Administrative Offices, auditorium/dance hall, bandshell, 85 seat Little Stage Theater, open air patio area, Bass Art School.

North Shore Activity Center

Building/Bandshell
7250 Collins Avenue
Telephone 305.993.2001
Facilities include: Bandshell, activity building, walking trail, beach access.

TOT-LOTS/PLAYGROUND

Fisher Park – 50 Street & Alton Rd.
Maurice Gibb Park – 18 Street/Purdy Avenue
La Gorce Park – 6421 Alton Road
Lummus Park – Ocean Drive, 5 – 15th Street
Muss Park – 4400 Chase Avenue
Normandy Shore Park – 2401 Biarritz Drive
Polo Park – 4301 N. Michigan Ave.
Marjory Stoneman Douglas Park – 3 Street and Ocean Drive
Palm Island Park – 159 Palm Avenue

GOLF COURSES

There are three municipal Golf Courses in Miami Beach, all operated by Professional Course Management, an independent contractor. The new Miami Beach Golf Club and Normandy Shores are 18-hole courses. Par 3 is a nine (9) hole course. There are food and beverage facilities at the Miami Beach Golf Club and Normandy as well as a Pro Shop.

Miami Beach Golf Club
2301 Alton Road
305.532.3350

Normandy Shores Golf Course
2401 Biarritz Drive
305.868.6502

Par 3 Golf Course
2795 Prairie Avenue
305.532.3350

Bark Parks

There are currently three designated Bark Parks within the City of Miami Beach. These parks have fenced areas where dogs can roam freely. Remember to always pick-up after your dog.

Flamingo

11 Street & Jefferson Avenue
Telephone 305.673.7766
Flamingo Bark Park also has a variety of skill/training equipment for dogs!

Pine Tree

4400 Pine Tree Drive

Washington Avenue Park

201 2nd Street
305-673-7766

Contacts

For information regarding specific areas of the Recreation Division, please call the following section supervisors:

ADA Coordinator, Therapeutic Recreation

North Shore Park and North Region Park Facility Manager

Cindy Casanova
305.861.3616
305.673.7000 ext. 6325

Flamingo Park & Pool

Andrew Plotkin
305.673.7730
305.673.7000 ext 6477

Athletics

Edith Guerra
305.673.7730

Scott Rakow Youth Center

Playground Programs and Mid Beach Park Facility Manager

Ellen Vargas 305-673-7767
305-673-7000 ext. 6318

Media Center

Jackie Gonzalez
305.673.7000 ext. 6291

For additional information, please contact the Miami Beach Recreation Division at 305.673.7730, by E-mail to recreation@miamibeachfl.gov or visit us on our website at www.miamibeachparks.com

Permits (See also Building Department, Parking, Public Works, Special Events, Transportation or Zoning)

Film & Print Permits

The Film & Print Division supports film, photography and television productions throughout Miami Beach including the permitting of filming in residential neighborhoods. If a production company wishes to use a residential location or public property for commercial film, television or photo shoot production, they must obtain a permit from this office. In general, a minimum of 48 hours advance notice is required, and considerations such as parking, police, hours of operation, noise levels and neighborhood notification are addressed.

If you feel that your neighbor is using their property for film shoots without a permit please contact the Film and Print Office at 305-673-7070 or the Code Compliance Division at 305-673-7555. For more information on how to obtain a permit, please contact the Film and Print Office at 555 17 Street (Courtyard Entrance) Miami Beach, Florida 33139.

Telephone: 305.673.7577
Fax: 305.673.7063
Website: www.miamibeachfl.gov

Garage Sale Permits

To obtain a garage sale permit, go to the License Division, located on the first floor of City Hall, Monday through Friday before 3:00 p.m. of the day prior to the date of sale. Only one garage sale is permitted in each 12-month period. Only two (2) signs, no larger than 12" by 18", may be displayed to advertise the sale. No signs may be located on public property or on the public right-of-way. Fines will be imposed for violations. Please review the rules and regulations given to you at the time of application. If you have any questions, please contact the Code Compliance Division at 305.673.7555.

Sidewalk Café Permits

Restaurants must obtain a sidewalk café permit before providing sidewalk service to patrons. This permit, which is reviewed by various city departments to ensure safety, ADA considerations and design appropriateness, must be obtained prior to the placement of any tables or chairs on public property. For more information including fees, contact the Finance Department's Occupational License Office at City Hall, First Floor, and pick up an application.

Telephone: 305.673.7420

Fax: 305.673.7795

Police Services

Miami Beach Police Department

The Miami Beach Police Department provides municipal police service and specialized support to the entire community. The Police Department is a team of law enforcement professionals committed to setting the benchmark for quality police service by promoting strong community partnerships and upholding the highest ethical standards.

Important Telephone Numbers

Emergency Dispatch	911
Non-Emergency Requests	305.673.7900
Criminal Investigations Division	305.673.7945
Auto Crimes	305.673.7916
Accident Investigation	305.673.7888
Juvenile Section	305.673.7942
Crime Prevention	305.673.7813
Crime Watch	305.673.7813
Records (Police Reports)	305.673.7990
Media Relations (Police)	305.673.7383

Crime Prevention Tips

The Miami Beach Police Department Crime Prevention Unit offers a full range of free services to residents and businesses. If you would like to schedule an appointment for a free home/business security survey with one of our Crime Prevention Specialists, please call 305.673.7813.

Crime Watch Information

Help to keep your neighborhood safe. Neighborhood crime watch teams learn how to identify potential problems and work with the community to safeguard against crime. A crime watch is an excellent way to bring your neighborhood together to prevent crime and increase the effectiveness of law enforcement. The Police Department has an active Crime Watch Program, both for neighborhoods and business. Please call the Crime Watch Office at 305.673.7813.

Police Citizens' Academy

The Citizens' Police Academy is a multifaceted educational program in which interested citizens learn about the Miami Beach Police Department, how it operates, the policing challenges which face the city and general insight into the field of law enforcement. The program is solely informative and does not train or promote citizens to act in a law enforcement capacity. Graduates of the Academy will not be certified police officers. However, increased awareness and understanding will enable participants to more effectively involve themselves in crime prevention and to stimulate a citizen-police partnership in their neighborhoods.

Any resident, civic organization representatives as well as members of religious and business communities of the City of Miami Beach 18 years of age or older are eligible to attend the Academy free of charge. All applicants will be screened via a records clearance check prior to their acceptance in the program. For more information, call the Crime Prevention Unit at 305.673.7813.

Domestic Violence Unit

The Miami Beach Police Department Domestic Violence Unit serves as a catalyst for domestic violence crime victims and their families to receive effective legal and social interventions. Services are implemented to ensure continued support and direct assistance as soon as possible after the crime has occurred in order to reduce further victimization and improve victim participation and involvement in the criminal justice process. The unit focuses on issues of domestic violence, family violence, dating violence, gay and lesbian same-sex battering, child welfare, elder abuse and multi-cultural awareness. The unit collaborates with other agencies within the community to ensure effective and prompt intervention for victims and their families. In addition, our unit initiates and implements community awareness projects and specific training programs to educate and enlighten communities of the pervasive and devastating effects of domestic violence.

The services provided include: supportive counseling services (specifically crisis intervention and trauma resolution); follow-up contact (in-person, through phone contacts and certified letters); information and referrals in-person and through certified letters (community service agencies and shelters); criminal justice support and advocacy; and emergency transportation and assistance in filing victims compensation claims. Miami Beach Domestic Violence Intake Unit is located at the Miami Beach Police Department, 1100 Washington Avenue, Miami Beach, Florida 33139. Telephone: 305.673.7776, extension 5862. Business Hours: 9:00 a.m. – 4:00 p.m.

Miami Beach Police Station

1100 Washington Avenue
Miami Beach, Florida 33139
Telephone: 305.673.7900
Fax: 305.673.7456

North Beach Sub-Station

6840 Indian Creek Drive
Miami Beach, Florida 33141
Telephone: 305-993-2060
Fax: 305.993.2066

Public Works and Operations

The Public Works and Operations Department provides the following services listed under the different Divisions. The Public Works Department is located at City Hall, 1700 Convention Center Drive, Fourth Floor.

Telephone: 305.673.7080
After Hour Emergency Service: 305.673.7625

Fax: 305.673.7028
E-mail: works@miamibeachfl.gov

Engineering Division

The Engineering Division is comprised of the engineering, surveying and right-of-way sections. The Engineering Section designs and/or reviews infrastructure improvements or repairs, maintains engineering and utility records, and inspects city bridges, seawalls, streets, water, sewer, stormwater, and street lighting systems. The Surveying Section performs surveys, legal descriptions, develops construction layout, and line and grade for water, sewer, stormwater, streets and street lighting improvements. The Right-of-Way Section issues right of way permits, including permits for City projects, other utility (FPL, Bell South, etc.) projects, commercial and residential projects, reviews Planning and Zoning Board issues, conducts building plan reviews, and issues permits for sidewalk cafes, newspaper racks, pay phones and bus shelters. The Engineering Division is located at 1700 Convention Center Drive, 4th Floor, Miami Beach, Florida 33139.

Property Management Division

The Property Management Division provides facilities services support, and provides in-house construction services to City departments. Property Management Division is located at 1245 Michigan Avenue, Miami Beach, Florida 33139.

Telephone: 305.673.7630

After hours emergency services call: 305.673.7625

Water Division

The Water Division maintains potable water main and service lines, pumping stations, storage tanks, fire hydrants, and meters and valves, performs installation, reading and servicing of all city water meters, and collects water samples to test compliance with State and Federal regulations.

Miami-Dade County's Water and Sewer Department (WASD) operates and manages the drinking water and wastewater service for the entire county. Their three regional water treatment plants process an average of 330 million gallons of water and three wastewater plants, treating approximately 300 million gallons every day. The Water Line (305-448-SAVE) has the latest information about water restrictions, drinking water treatment, lead and drinking water, xeriscape, water conservation and environmental tips and water saving devices. They even provide free water conservation kits.

For information on water conservation and water restriction please contact the South Florida Water Management District at 3301 Gun Club Road, West Palm Beach, Florida 33416-4680, by telephone at 561.686.8800 or 1.800.432.2045 (Florida Only) or via the Internet at www.sfwmd.gov.

Water Division Telephone: 305.673.7620

After hours emergency services call: 305.673.7625

WASD Water Line: 305.448.SAVE

Sewer and Stormwater Division

The Sewer and Stormwater Division maintains sanitary sewer main and service lines, pumping stations, and control facilities, maintains the stormwater system including catch basins, pipe lines and outfalls, and installs catchment filter basins to reduce and eliminate polluted stormwater run-off into the waterways and the Bay

Telephone: 305.673.7620

After hours emergency services call: 305.673.7625

Streets and Streetlights Division

The Streets and Streetlights Division repairs and maintains city streets, sidewalks, curbs, and gutters, as well as city streetlight poles, fixtures, cables and transformers. It is important to know that the Florida Department of Transportation (FDOT) maintains Collins Avenue, Alton Road, Normandy Drive, 71 Street, Indian Creek Drive, 63 Street, Harding Avenue, and 5 Street and the County maintains Dade Boulevard, Pine Tree Drive, La Gorce Drive, Venetian Causeway and 23 Street.

Street Service Requests:

City of Miami Beach Street and Streetlights Division:	305.673.7625
FDOT:	305.650.0051
Miami-Dade County:	305.592.3580 (Press #3)

Streetlight Service Requests

City of Miami Beach Street and Streetlights Division:	305.673.7625
Florida Power and Light (FP&L Light Poles):	305.442.8770
Miami-Dade County	
Streetlights:	305.592.3580 (Press #3)
Traffic Signals:	305.592.3580 (Press #2)

Street Signs and Pavement Markings Service Requests
Miami-Dade County:

305.592.3580 (Press #1)

ADA Coordination

The ADA Coordinator ensures compliance of all city-owned properties with Americans with Disabilities Act (ADA) and Florida Accessibility Act provisions, provides advice as well as technical support to the Administration on ADA related matters, and oversees City-wide wheelchair ramp project.

Telephone: 305.673-7080
Fax: 305.673.7028

Real Estate Taxes

Real estate property taxes are due November 1 for homeowners in Miami-Dade County. Becoming delinquent makes you subject to additional charges after March 31. Florida law permits homeowners to defer payment of that portion of real estate taxes plus certain non-ad valorem assessments levied against their homestead that exceed five percent (three percent for senior citizens) of their household income. The deferred taxes, non-ad valorem assessments, and interest constitute a lien against the homestead. Application must be made before January 31, each year. If you wish to pay taxes by installments, application must be made by April 30 and the first payment by June 30. Reapplication is not necessary if currently enrolled in the plan. (See Homestead Exemption below)

Applications are available at the Tax Collector's Office located at 140 West Flagler Street, 14th Floor, Miami, Florida 33130 and at the South Dade Government Center, 10710 S.W. 211 Street, Room 104.

Tax Collector 24-Hour Information Line: 305.270.4916
TDD: 305.372.6309

Homestead Exemption

Florida law allows qualified property owners to exempt the first \$50,000 of property value from both real estate taxes and school taxes. To qualify, a first-time applicant must: own the property for which an exemption is being sought, live on the property, and make it his/her permanent residence before January 1 of the year in which they are seeking to obtain homestead exemption.

The annual application period begins the first working day following January 1 and continues through March 1 of each year. A first-time applicant must apply in person and, in addition to a deed, tax bill or memorandum notice in their name, should furnish any two proofs of residence. Other exemptions available are widow/widower, veteran disability, civilian disability, and institutional. For further information, contact the Homestead Exemption Division of the Miami-Dade County Property Appraisal Department at 111 N.W. 1st Street, Seventh Floor, Miami, Florida 33128.

Homestead Exemption Division	305.375.4020
Clerk of County Courts	
County Recorder	305.275.1155
Appraisal Department	
Real Estate	305.375.4099
Business Personal Property	305.375.4070

Schools (Miami-Dade County Public Schools)

In order to enroll your child at your local public school there are several things that you will need to know. Parents of students attending public school for the first time must present the following items at registration:

- A properly executed lease; any utility deposit or receipt showing name and address; or statement from a real estate broker or attorney stating the address of the new residence as verification of proof of residence;
- A birth certificate or state-approved alternate documentation to establish proof of date of birth;
- A Certification of Immunization (Children & Family Services Form 680), and;
- A completed Student Health Examination (Children and Family Services – H Form 3040), including proof of tuberculin test, reading of the test and appropriate follow-up.

Miami-Dade County Public Schools is located at 1450 NE Second Avenue, Miami, Florida 33132.

Telephone: 305.995.1334
Fax: 305.995.1572
Website: www.dadeschools.net

The following is a list of the Miami-Dade County Public Schools located within the City of Miami Beach.

Public Schools Elementary Schools

Biscayne Elementary

800 77 Street
Miami Beach, FL 33140
Telephone: 305.868.7727
Fax: 305.864.5543
Website: www.dade.k12.fl.us/biscayne/

Fienberg-Fisher Elementary

1420 Washington Ave.
Miami Beach, FL 33139
Telephone: 305.531.0419
Fax: 305.534.3925
Website: www.dade.k12.fl.us/fisher/

North Beach Elementary

4100 Prairie Ave.
Miami Beach, FL 33140
Telephone: 305.531.7666
Fax: 305.674.8425
Website: www.dade.k12.fl.us/nbeach/

South Pointe Elementary

1050 4th Street
Miami Beach, FL 33139
Telephone: 305.531.5437
Fax: 305.532.6096
Website: www.dade.k12.fl.us/spointe/

Public Middle Schools

Nautilus Middle

4301 N. Michigan Ave.
Miami Beach, FL 33140
Telephone: 305.532.3481
Fax: 305.532.8906
Website: www.dade.k12.fl.us/nautilus/

High School

Miami Beach Senior High

2231 Prairie Ave.
Miami Beach, FL 33139
Telephone: 305.532.4515
Fax: 305.531.9719
Website: www.dade.k12.fl.us/mbeach/

Social Services

The Office of Community Services promotes a positive and healthy environment for children, families and elder residents by serving as a catalyst for improving their emotional, physical, social and educational outlooks. This is accomplished by disseminating information and support to children, parents, resident, caregivers and direct service providers, such that their needs will be met through an expanded array of community resources. Through partnerships and coalitions, the office plans, coordinates, and advocates for children, families, elder residents and homeless individuals in Miami Beach. The office provides services for walk-in and telephone information and referral services, peer review of grant applications and program designs for community-based service providers, public workshops and seminars, and the coordination of a volunteer corps to assist eligible elder residents with code compliance violations.

The City of Miami Beach Office of Community Services also organizes and administers several public service events involving public and private school students and their families. Among these are public workshops, community service projects, "Galaxy of Talent" talent show, and the extracurricular and inter-scholastic general knowledge competitions among Beach area schools known as "Brain Bowls". The Office of Community Services is located at 555 17th Street,

Telephone: 305.673.7491
Fax: 305.604.2421

Programs

COURT ORDERED YOUTH COMMUNITY SERVICE SUPERVISION - Administers and supervises court imposed/ordered juvenile community service sanctions.

HOMELESS ASSISTANCE PROGRAM - The Homeless Assistance Program provides outreach services, offers shelter placement and referral services to homeless individuals on Miami Beach. Anyone needing homeless assistance or information can contact the Homeless Hotline at 305.673-7000 ext 7491.

TRUANCY INTERVENTION PROGRAM (TIP) - Intervenes, counsels and follows up with students identified as having truancy problems, while also assisting parents with constructive avenues to overcome the problem.

EMERGENCY RENT ASSISTANCE- A multi-faceted program that provides emergency relief assistance for rent and utilities to qualified residents. Referrals to several neighborhood and community social service agencies are provided as a way to combat homelessness and keep families together.

YOUTH EMPOWERMENT NETWORK (YEN)- A program joining private and public school students for the purpose of fostering non-violent conflict resolution, teamwork and understanding.

Miami Beach Hispanic Community Center

The Hispanic Community Center provides a variety of services to the Hispanic community, including youth programs, employment and immigration assistance, and cultural programs. They are located at 1701 Normandy Drive, Miami Beach, Florida 33141

Telephone: 305.867.0051

E-mail: mbhcc@bellsouth.net

Miami Beach Jewish Community Center (JCC)

The Miami Beach JCC provides a variety of programs and activities. It will undergo expansion in the near future and offer more cultural, educational and social services. The JCC is located at 4221 Pine Tree Drive, Miami Beach, Florida 33140.

Telephone: 305.534.3206

Website: www.jewishmiami.org

Special Events

Calendar of Events

The City of Miami Beach plays host to a wide variety of exciting events for residents and visitors alike. For a complete listing of events taking place on public property or in a City facility, please visit our website at www.miamibeachfl.gov or contact the Tourism and Cultural Development Department at 305.673.7577.

Markets

For information regarding weekly neighborhood markets such as the Lincoln Road Farmer's Market, Antiques and Collectibles Market, Espanola Way Weekend Festival and the North Beach Market, please refer to the Markets section in this guide on page.

Special Events Permits

A City of Miami Beach Special Events Permit is required for any organized event which takes place on public property, or private property requiring special zoning exceptions. **Sixty (60) days** notice is required for processing non-beachfront event applications and **ninety (90) days** notice is required for processing for all beachfront events. To submit a special events application the following minimum requirements will need to be completed: Application and questionnaire form, application and permit fee (non-refundable), security deposit by separate check (refundable), site plan (with detailed narrative), an Indemnity Agreement and a Certificate of Insurance naming the City of Miami Beach as the additional insured. Other fees and/or requirements may be applicable, including the Lincoln Road and Lummus Park User Fee, Square Footage Fee, Vehicle Beach Access Fee, a Concession Agreement, etc.

Application forms and complete guideline information is available online and event listings can be accessed online at the City of Miami Beach website. For more information on how to obtain a permit, please contact the Special Events Office at 555 17 Street (Courtyard Entrance) Miami Beach, Florida 33139.

Telephone: 305.673.7577

Fax: 305.673.7063

Website: www.miamibeachfl.gov

Transportation

South Beach Local

Experience the best of South Beach in the new South Beach Local. Ride for only \$.25 each way. With numerous bus stops, and service running every 10 to 15 minutes everyday, the South Beach Local makes getting around SoBe a breeze. Get on board the air-conditioned circulators and leave the walking for a leisurely stroll down Lincoln Road or Espanola Way. Or take the South Beach Local down to South Point Park for a view of Fisher Island and cruise ships sailing out of the Port of Miami. Hop on again and ride in comfort to any of your favorite places on Washington Avenue. This Miami-Dade Transit bus route replaced the Miami Beach **Electrowave** bus service and Route W.

Schedule:

Monday through Saturday

Every 15 minutes between 7:45 a.m. and 10:00 a.m.

Every 10 minutes between 10:00 a.m. and 6:00 p.m.

Every 15 minutes between 6:00 p.m. and 1:00 a.m.

Sunday

Every 15 minutes between 10:00 a.m. and 12:00 noon

Every 10 minutes between 12:00 noon and 6 p.m.

Every 15 minutes between 6:00 p.m. and 1:00 a.m.

For a full schedule, call Customer Services at 305.770.3131

TTY(deaf and hard-of-hearing) call 305.654.6530

Or visit www.miamidade.gov/transit

Countywide Transportation Services (Miami-Dade Transit Agency)

Metrobus

Metrobus offers countywide service from Miami Beach to west Miami-Dade, and from Key Largo to the southern portion of Broward County. All buses are wheelchair accessible. In addition, Metrobus connects with Metrorail and Metromover. With over 1031 buses, 107 Metrobus routes travel over 41 million miles per year. Several routes operate 24 hours a day.

Metrorail

Miami-Dade County's 21-mile, elevated rapid transit system runs from Kendall through South Miami, Coral Gables, and downtown Miami; to the Civic Center/Jackson Memorial Hospital area; and to Brownsville, Liberty City, Hialeah, and Medley in northwest Miami-Dade, with connections to Broward and Palm Beach counties at the Tri-Rail/Metrorail transfer station.

| The **22** accessible Metrorail stations are about one-mile apart, providing easy access for bus riders, pedestrians, and passengers dropped off and picked up. Parking is available at 19 Metrorail stations including the new Palmetto Station.

Metromover

| Metromover is a free automated people-mover system that serves downtown Miami from Omni to Brickell and connects with Metrorail at Government Center and Brickell stations. There are **20** conveniently located wheelchair accessible Metromover stations, one about every two blocks. Metromover Inner Loop and Outer Loop service begins everyday at 5:00 a.m. and ends at midnight.

Paratransit

If you cannot ride Metrobus, Metrorail, or Metromover because you require special assistance, call 305-630-5300 for information about Miami-Dade County's Special Transportation Service. For \$2.50 per one-way trip, STS offers shared-ride, door-to-door travel in accessible vehicles throughout most of Miami-Dade County, in some parts of south Broward County, and in northern

Monroe County. STS operates seven days a week, including most holidays, 24 hours. . Use STS for trips to medical appointments, school, work, shopping, business, or recreation. Air-conditioned minivans, small buses, lift-equipped vans, and sedans transport passengers with disabilities safely in a clean, smoke-free environment. Pickups are within 30 minutes of the scheduled time.

Miami-Dade Transit Agency is located at 111 N.W. 1st Street, Suite 910, Miami, Florida 33128.

Route Information Hotline: 305.770.3131

Suggestions/Concerns: 305.770.3131
English/Spanish/Creole

South of SW 216th Street 305.891.3131
TTY Users (deaf, hard-of-hearing) 305.654.6530

Special Transportation Services (STS) Reservations: 305.264.9000

Special Transportation Services (STS) Applications: 305.630.5300

Metropass Sales Outlets: 305.770.3131

Lost and found 305.375.3366
Medicaid Transportation 305.630.5300

Website: www.miami-dade.gov

Service and Fares

Service	Full Fare	Reduce Fare
Metrobus/Metrorail:	\$1.50	\$.75
Metrobus Express/Special	\$1.85	\$.90
Metrobus Shuttle	\$.25	\$.10
Metromover	FREE	FREE

Transfer Fees

Metrobus Metrorail	\$.50	\$.25
Metromover to Metrorail	\$1.50	\$.75
Metrorail to Metromover	Free	Free
Metrobus to Metromover	Free	Free
Broward County Bus to Metro bus	\$.50	\$.25

Reduced Fares

Service	Reduced Fare
Metrobus & Metrorail	\$.75
Metrobus Express/Special	\$.90
Metrobus Shuttle	\$.10
Metromover	Free

Towing

Towing Vehicles

Before towing a vehicle, city parking officials need to make sure that the vehicle is on city property and is illegally parked. Those reporting illegally parked vehicles to be towed must state the tag, color, make, model, location, and exactly why the vehicle is considered illegally parked (blocked driveway, abandoned, fire hydrant, yellow curb, etc.) Call the Parking Department

Monday through Friday from 7:30 a.m. - 6:00 p.m. at 305.673.PARK (7275). For nights and weekends call 305.673.9453.

Retrieving Towed Vehicles

If your vehicle was towed from public property, a parking citation will also have been issued and it should be on your windshield. The City of Miami Beach contracts two (2) towing service providers:

Tremont Towing Services, Inc.

1916 Bay Road
Miami Beach, FL 33139
305.672.2395

Beach Towing Services, Inc.

1349 Dade Blvd.
Miami Beach, FL 33139
305.534.2128

You must present valid picture identification and valid vehicle registration. You may pay by cash, credit card, or check. Checks must have your name and address with matching address on the driver's license.

Utility Billing

City of Miami Beach residents are able to pay their utility bills online. You can also view your account information and make payments on-line with MasterCard or Visa, and check card with the MasterCard or Visa logo. It's as easy as visiting the City's website and entering your utility account number into the secured on-line system. Utility Billing is located at City Hall, 1700 Convention Center Drive, third floor.

Telephone: 305.673.7440
Fax: 305.673.7599

Voter Registration

As long as you are at least 18 years old, a U.S. citizen, and a legal resident of Florida in the county in which you are registering you are eligible to vote in all federal, state, county, and municipal elections after your 18th birthday. In order to register just call Miami-Dade County's Elections Department. Miami-Dade Elections Department is located at 111 N.W. 1st Street, 19th Floor, Miami, Florida 33128.

Residents may also register to vote at Miami Beach City Hall prior to elections at the City Clerk's Office and the Answer Center located on the 1st floor of City Hall.

Telephone: 305.375.4600
Website: <https://doesecure.dos.state.fl.us/RegToVote/regform.shtml>

Water and Sewer Services

Please Refer to Public Works and Operations on Page.

Zoning (Planning, Zoning, Preservation, and Design Review)

The Planning Department prepares, updates and maintains neighborhood and Citywide plans and technical data for the City pursuant to Florida Statutes and local municipal zoning codes. This department is divided into five sections: Comprehensive Planning, Zoning, Design Review, Historic Preservation and Neighborhood Planning. The Planning and Zoning Department is located at City Hall, 1700 Convention Center Drive, Second Floor.

Telephone: 305.673.7550
Fax: 305.673.7559

Comprehensive Planning

Comprehensive Planning Division processes all matters going to the Planning Board for review and approval, including amendments to the Code and conditional use requests. The City of Miami Beach's Planning Board generally meets on the fourth Tuesday of every month. Schedules and agendas are available through the Planning Department or call 305.673.7550.

Zoning

Zoning Division reviews and processes all site and building plans to ensure compliance with local neighborhood zoning designations and local zoning code requirements. Zoning also recommends and coordinates variances to the Zoning Board of Adjustments. The City of Miami Beach Website provides a link to an online version of the City Code. The online information may serve as a reference for questions regarding the Zoning Code. The City of Miami Beach's Zoning Board of Adjustments generally meets on the first Friday of every month. Applications and instructions for a variance request are available through the Planning and Zoning Department.

Design Review

Design Review Division also examines all site and building plans to confirm that the designated use and proposed design is consistent with the aesthetic character of the surrounding community. Design Review also provides guidance as well as technical administrative support to the Design Review Board and the Historic Preservation Board.

Most building permits require design review approval. Depending on the scope or complexity of the work proposed, your permit will be approved by either Planning Department staff or the City's Design Review Board (DRB). In addition, if your business is located within one of the City's historic districts, the proposed work will also require the approval of the Historic Preservation Board. The City of Miami Beach's Design Review Board meets on the third Tuesday of every month. For more information, schedules and agendas please contact the Planning and Zoning Department.

Historic Preservation

Historic Preservation Division prepares reports on historically significant buildings and sites, makes recommendations to the Historic Preservation Board on Certificates of Appropriateness for demolition and recommends historic designation for a district. The City of Miami Beach's Historic Preservation Board generally meets on the second Tuesday of every month. For more information, schedules and agendas please contact the Planning and Zoning Department.

Neighborhood Planning

The Neighborhood Planning Division deals with urban design issues and is responsible for preparing special area and strategic master plans for specific neighborhoods or areas.

Federal Elected Officials

President of the United States

Vice President of the United States

The White House, Washington, D.C. 20500
White House Operator: 1.202.456.1414
Website: <http://white-house-online.com>

United States Congressional Delegation

Mel Martinez
U.S. Senate (FL)
524 Hart Senate Office Building
Washington, DC 20510

District Office
800 Douglas Road
148

Washington Voice: 202.224.3041
Washington Fax: 202.224.2237
Voice: 305.444.8332
Email: melmartinez@martinez.senate.gov

Coral Gables, FL
33134

Bill Nelson
U.S. Senate (FL)
818 Hart Senate Office Building
Washington, DC 20510

District Office

Washington Voice: 202.224.5274

2925 Salzedo Street
Coral Gables
FL 33134 305.536.5999

Washington Fax: 202.224.2183

E. Clay Shaw (R)
House of Representatives, FL 22nd district

District Office

1236 Longworth House Office Building
Washington, DC 20515
Washington Voice: 202.225.3026
Washington Fax: 202.225.8398

1512 E. Broward Boulevard, Suite 101
Ft. Lauderdale, Florida 33301
FL Voice: 954.522.1800

Ileana Ros-Lehtinen (R)
House of Representatives, FL 18th District
2160 Rayburn House Office Building
Washington D.C. 20515
Washington Voice: 202.225.3931
Washington Fax: 202.225.5620

District Office
9210 Sunset Drive, Suite 100
Miami, Florida 33173
FL Voice: 305.275.1800

State of Florida Governor And Cabinet

Correspondence to the Florida Governor and members of the Cabinet may be address to The Capitol, Tallahassee, Florida 32301

Charlie Crist, Governor
The Capital
Tallahassee, FL 32399-0001
Telephone: 850.488.4441
Website: www.myflorida.com

The Capital
Tallahassee, FL 32399-0001
Telephone: 850.488.4711
Website: www.myflorida.com

Kurt Browning, Secretary of State
Florida Department of State
PL-02, The Capitol
Tallahassee, Florida 32399-0250
Telephone: 850-245-6500
Website: www.dos.state.fl.us/oss/index.html

Alex Sink, Department of Financial Services
Florida Department of Insurance
200 East Gaines Street
Tallahassee, FL 32399-0300
Telephone: 850.413.3100

Website: www.doi.state.fl.us

Bill McCollum, Attorney General
Office of the Commissioner
Turlington Building (TUR)
325 West Gaines Street
Tallahassee, Florida 32399-0400
Telephone: 850.487.1785
Email: edcomm@popmail.firn.edu
Website: www.firn.edu/doe/commish/commish.htm

Charles H. Bronson, Commissioner of Agriculture
The Capitol
Tallahassee, Florida 32399-0810
Telephone: 850.488.3022
Website: <http://doacs.state.fl.us/about/welcome.html>

Miami Beach Florida Legislature Representatives

Senator Ron Silver
400 Senate Office Building
Tallahassee, FL 32399
Tallahassee Phone: 850.487-5121

District Office
12000 Biscayne Boulevard, Suite 411
North Miami, Florida 33181
Miami Phone: 305.893.0488

Representative Gus Barreiro
300 House Office Building
Tallahassee, FL 32399
Tallahassee Phone: 850.488.9930

District Office
1454 SW 1st Street, Suite 100
Miami, Florida 33135
Miami Phone: 305.643.7324

Representative Dan Gelber
1401 The Capitol
Tallahassee, FL 32399
Tallahassee Phone: 850.488.0690

District Office
1920 Meridian Avenue, Third Floor
Miami Beach, Florida 33139
Miami Phone: 305.531.7831

Miami-Dade County Officials

Correspondence to the Miami-Dade County Mayor, Commissioners and Department Directors may be addressed to 111 NW First Street, Miami, Florida 33130.

Mayor, Carlos Alvarez
Telephone: 305.375.5071
Fax: 305.375.3618
E-mail: mayor@miamidade.gov
Website: www.miamidade.gov

Miami Beach County Commission Representatives:

Bruno Barreiro
Stephen P. Clark Center Suite 220
E-Mail: www.miami-dade.gov
Downtown: 305.375.5924

District Office
1700 Convention Center Drive, First Floor
Miami Beach, Florida 33139
District: 305.673.7743

Sally Heyman
Stephen P. Clark Center Suite 220
E-Mail: www.miami-dade.gov
Downtown: 305.375.5128

District Office
1100 NE 163rd Street # 303
Miami, Florida 33162
District: 305.787.5999

BOARD OF COUNTY COMMISSIONERS

Stephen P. Clark Center
111 N.W. 1st Street, Suite 220 & 320
Miami, Florida 33128
Switchboard 305-375-5124
Fax (Office of the Chairperson) 305-372-6179
Fax (D-1 through D-8) 305.375.5569
Fax (D-9 through D-13) 305.375.4838

Office Of The Chairperson Of The Board
Telephone: 305-375-5511

Commission Legislative Analysts: 305.375.5128

Sergeant At Arms: 305.375.5124

DISTRICT 1

Commissioner: Barbara Jordan
Telephone: 305.770.3115
Downtown Office: Stephen P. Clark Center Suite 220
District Office: 305-770-3115
Washington Square Building
111 N.W. 183rd Street, Suite 425
Miami, Florida 33169
Fax: 305.770.3119
E-Mail: www.miami-dade.gov

DISTRICT 2

Commissioner: Dorrin D. Rolle
Telephone: 305.375.4833
Downtown Office: Stephen P. Clark Center Suite 220
District Office: 305-694-2779
City of North Miami
900 N.W. 125th Street, Suite 100
North Miami, Florida 33161
Fax: 305.694.2781
E-Mail: www.miami-dade.gov

DISTRICT 3

Commissioner: Dr. Barbara Carey-Shuler
Telephone: 305-375-5393
Downtown Office: Stephen P. Clark Center Suite 220
District Office: 305.636.2331
Caleb Center
5400 N.W. 22nd Avenue, Suite 704
Miami, Florida 33142
Fax: 305.638.6906
E-Mail: www.miami-dade.gov

DISTRICT 4

Telephone: 305-375-5128
Downtown Office: Stephen P. Clark Center Suite 220
District Office: 305-899-2205
12000 Biscayne Boulevard, Suite 222
North Miami, Florida 33181-2720
Fax: 305.899.2208
E-Mail: www.miami-dade.gov

DISTRICT 5

Commissioner: Bruno Barreiro
Telephone: 305-375-5924
Fax: 305.375.5904
Downtown Office: Stephen P. Clark Center Suite 220
E-Mail: www.miami-dade.gov

District Offices:

Miami District Office: 305-643-8525
1454 S.W. 1st Street, Suite 100
Miami, Florida 33136
Fax: 305.643.8528

Miami Beach District Office: 305.673.7743

1700 Convention Center Drive, First Floor
Miami Beach, Florida 33139
Fax: 305.673.7747

DISTRICT 6

Commissioner: Rebeca Sosa
Telephone: 305-375-5696
Downtown Office: Stephen P. Clark Center Suite 220
District Office: 305.582.1325
E-Mail: www.miami-dade.gov

DISTRICT 7

Commissioner: Jimmy L. Morales
Telephone: 305.375.5680
Downtown Office: Stephen P. Clark Center Suite 220
E-Mail: www.miami-dade.gov

District Offices:

Miami District Office: 305.529.0599
2000 S.W. 27th Avenue, Suite 102
Miami, Florida 33145
Fax: 305.529.1188

Coconut Grove District Office:

Telephone: 305.446.3311
3750 South Dixie Highway
Miami, Florida 33133
Fax: 305.529.2527

DISTRICT 8

Commissioner: Katy Sorenson
Telephone: 305.375.5218
Downtown Office: Stephen P. Clark Center Suite 220
E-Mail: www.miami-dade.gov

District Office: 305.378.6677

South Miami-Dade Government Center
10710 S.W. 211th Street, Suite 204
Miami, Florida 33189
Fax: 305-253-7495

DISTRICT 9

Commissioner: Dennis Moss

Telephone: 305.375.4832
Downtown Office: Stephen P. Clark Center Suite 320
E-Mail: www.miami-dade.gov

District Office:
Telephone: 305.234.4938
South Miami-Dade Government Center
10710 S.W. 211th Street, Suite 204
Miami, Florida 33189
Fax: 305.232.2892

DISTRICT 10
Commissioner: Javier Souto
Telephone: 305.375.4835
Downtown Office: Stephen P. Clark Center Suite 320
E-Mail: JavierSouto@co.miami-dade.fl.us

District Office: 305.222.2116
9766 Coral Way, Suite One
Miami, Florida 33165
Fax: 305.222.2120

DISTRICT 11
Commissioner: Joe A. Martinez
Telephone: 305.375.5511
Downtown Office: Stephen P. Clark Center Suite 320
District Office: 305-552-1155
1401 S.W. 107th Avenue, Suite 301M
Miami, Florida 33174
Fax: 305.552.0577

DISTRICT 12
Commissioner: Jose "Pepe" Diaz
Telephone: 305.599.1200
Downtown Office: Stephen P. Clark Center Suite 320
E-Mail: www.miami-dade.gov

District Office: 305.599.1200
8345 N.W. 12th Street
Miami, Florida 33126
Fax: 305.470.1791

DISTRICT 13
Commissioner: Natacha Seijas
Telephone: 305.375.4831
Downtown Office: Stephen P. Clark Center Suite 320
E-Mail: www.miami-dade.gov

OTHER MIAMI- DADE COUNTY MUNICIPALITIES

For information about other areas of Dade County contact any of the following municipal governments.

Aventura 305.466.8900
19200 Country Club Drive
Aventura, Florida 33180

Bal Harbour 305.866.4633

655 96th Street, Bal Harbour, Florida 33154

Bay Harbor Island 305.866.6241
9665 Bay Harbor Terr., Bay Harbor Island, Florida 33154

Biscayne Park 305.893.7490
640 N.E. 114th Street, Biscayne Park, Florida 33161

Coral Gables 305.446.6800
405 Biltmore Way, Coral Gables, Florida 33134

El Portal 305.795.7880
500 N.E. 87th Street, El Portal, Florida 33138

Florida City 305.247.8221
404 West Palm Drive, Florida City, Florida 33034

Golden Beach 305.932.0744
One Golden Beach Drive, Golden Beach, Florida 33160

Hialeah 305.883.5960
501 Palm Avenue, Hialeah, Florida 33011

Hialeah Gardens 305.558.4114
10001 N.W. 87th Avenue, Hialeah Gardens, Florida 33016

Homestead 305.247.1801
790 Homestead Boulevard, Homestead, Florida 33030

Indian Creek 305.865.4121
9080 Bay Drive, Indian Creek, Florida 33154

Key Biscayne 305.365.5511
85 West McIntyre Street, Key Biscayne, Florida 33149

Medley 305.887.9541
7331 N.W. 74th Street, Medley, Florida 33166

Miami 305.250.5360
3500 Pan American Drive, Miami, Florida 33133

Miami Beach 305.673.2489
1700 Convention Center Drive, Miami Beach, Florida 33139

Miami Gardens 305.622.8000
17801 NW 2nd Avenue Ste 202
Miami, Florida 33169

Miami Lakes 305.364.6100
15700 NW 67th Avenue
Miami Lakes, Florida 33014

Miami Shores 305.795.2207
10050 N.E. 2nd Avenue, Miami Shores, Florida 33138

Miami Springs 305.885.4581
201 Westward Drive, Miami Springs, Florida 33166

North Bay Village 305.756.7171
1666 Kennedy Causeway # 700
North Bay Village, Florida 33141

North Miami 305.893.6511
776 N.E. 125th Street, North Miami, Florida 33161

North Miami Beach 305.947.7581
17011 N.E. 19th Avenue, North Miami Beach, Florida 33162

Opa-Locka 305.688.4611
777 Sharazad Boulevard, Opa-Locka, Florida 33054

Pinecrest 305.234.2121
12645 Pinecrest Parkway
Pinecrest, Florida 33156

South Miami 305.663.6338
6130 Sunset Drive, South Miami, Florida 33143

Sunny Isles 305.947.0606
18070 Collins Avenue, Sunny Isles, FL 33160
Surfside 305-861-4863
9293 Harding Avenue, Surfside, Florida 33154

Sweetwater 305-221-0411
500 S.W. 109th Avenue, Sweetwater, Florida 33174

Virginia Gardens 305-871-6104
6498 N.W. 38th Terrace, Virginia Gardens, Florida 33166

West Miami 305-266-1122
901 S.W. 62nd Avenue, West Miami, Florida 33144

IMPORTANT CITY, COUNTY, STATE AND FEDERAL TELEPHONE NUMBERS

City of Miami Beach Government

A.D.A. Compliance	305-673-7080
Tourism Cultural Development	305-673-7577
Special Events Division	305-673-7000 ext.6329
Film & Print Office	305-673-7070
Cultural Arts Council	305-673-2787
Art In Public Places Committee and Fine Arts Board	305-673-7000 ext.6335
Asset Management	305-673-7193
Bass Museum of Art	305-673-7530
Beach Patrol (Lifeguards)	305-673-7714
Botanical Gardens	305-673-PALM (7256)
Building Department	305-673-7610
Permit Counter	305-673-7000 ext. 6751
Electrical	305-673-7000 ext. 6740
Plumbing	305-673-7000 ext. 6693
Structural	305-673-7000 ext. 6767
Mechanical	305-673-7000 ext. 6735
Microfilm/Storage	305-673-7000 ext. 4249
Elevators	305-673-7000 ext. 6413

Accessibility	305-673-7000 ext. 6888 or 6081
Capital Improvement Projects (CIP) Office	305-673-7071
Central Services	305-673-7480
Children's Affairs	305-673-7491
City Attorney	305-673-7470
City Clerk	305-673-7411
City Manager	305-673-7010
Code Compliance	305-673-7555
Communications	305-673-7575
Community Development	305-673-7260
Community Resource & Outreach	305-673-7000 ext 6178 or 6752
Convention Center	305-673-7311
Cultural Arts Council	305-673-ARTS (2787)
Economic Development	305-673-7193
Finance	305-673-7466
Liens	305-673-7590
Licensing	305-673-7420
Utility Billing	305-673-7440
Accounting	305-673-7405
Resort Tax	305-673-7447
Fire Emergencies	911
Fire Department	305-673-7120
Rescue Administration	305-673-7130
Fire Prevention	305-673-7123
Support Services	305-673-7140
Fire Station 1	305-673-7135
Fire Station 2	305-673-7171
Fire Station 3	305-673-7179
Fire Station 4	305-673-7136
Fleet Management	305-673-7641
Grants Management Office	305-673-7010
Historic Preservation	305-673-7550
Homeless Assistance	305-673-7000 ext. 6872
Housing Authority (Section-8)	305-532-6401
Housing Division	305-673-7260
Human Resources	305-673-7524
Job Hotline	305-673-7777
Information Line	305-604-CITY (2487)
TDD	305 673-7218
Information Technology (Computers)	305-673-7040
Internal Audit	305-673-7020
Jackie Gleason Theater (FILLMORE)	305-673-7300
Management and Budget	305-673-7510
Mayor and City Commissioners	305-673-7030
Miami Beach Convention Center	305-673-7311
Neighborhood Improvements Projects	
(Capital Improvement Projects Office)	305-673-7071
Neighborhood Services Department	305-673-7077
Occupational Licensing	305-673-7420
Parking Department	305-673-7505
Parks and Recreation	305-673-7730
ADA Coordinator	305-861-3616
Therapeutic Recreation &	
Athletics & Major Parks	305-993-2024
Community Centers,	
Adult Programs & Tennis Centers	305-673-7730
Media Center	305-673-7000 ext.6291
Miami Beach Botanical Garden	305-993-0421

North Shore Park/Bandshell	305-861-3616
North Shore Community Center	305-534-3206
Parks Maintenance	305-673-7720
Scott Rakow Youth Center,	305-673-7767
Normandy Isle Park/Pool	305-673-7730
Flamingo Pool	305-677-7750
Playground Programs & Pools	305-673-7730
South Pointe Park	305-673-7730
Tennis Centers & Pools Flamingo	305-673-7761
North Shore Park	305-604-4080
TDD	305-673-7220
21st Street	305-673-7784
Planning and Zoning Department	305-673-7550
Police Emergencies	911
Police Department	305-673-7925
Emergency Dispatch	911
Non-Emergency Requests	305-673-7900
Accident Investigation	305-673-7888
Criminal Investigations Division	305-673-7945
Crime Prevention	305-673-7813
Crime Watch	305-673-7813
Media Relations (Police)	305-673-7383
Records (Police Reports)	305-673-7990
Property Management	305-673-7630
Procurement (Purchasing)	305-673-7490
Public Works	305-673-7080
Emergency (24 Hours)	305-673-7625
Engineering and Construction Division	305-673-7080
Environmental Resource Division	305-673-7080
Streets and Streetlights Division	305-673-7080
Water and Sewer Division	305-673-7620
Resort Tax	305-673-7447
Risk Management	305-673-7014
Sanitation Department	305-673-7616
Tourism/Protocol	305-673-7010
24-hour	305-673-7400
Water & Sewer (24-hour)	305-673-7625

Miami-Dade County Government

Advocates for Victims Battered Shelter	
Women & Victims of Violent Crimes	305-758-2546
Airport (Miami International)	305-876-7000
TDD	305-876-0594
Alcohol & Drug Abuse Program	305-638-6540
Ambulance Concerns	305-379-2460
Animal Care & Control	305-884-1101
Animal Licenses	305-885-0486
Auto Tag Agency	305-375-5678
Baby Stroller Parking Permit	305-375-5656
Battered Women	305-758-2546
Black Affairs Advisory Board	305-375-4606
Bus Route (Metrobus, Metrorail)	305-770-3131
Cable TV Coordination	305-375-3677
Caleb Center City of Miami	305-636-2250
Alimony & Child Support Info	305-275-1122
TDD	305-275-1144
Child Care information	305-375-4670

Child Development Service	305-373-3521
Clerk of Courts	305-275-1155
Clerk of the Board	305-375-5126
Commission on Ethics and Public Trust Hotline	305-579-2594
Community Action Agency	305-347-4600
Community Relations Board	305-375-5730
Community Relations Office	305-375-5730
Consumer Protection/Advocate	305-375-4222
Consumer Services Department	305-375-2460
Convention & Tourism Development Tax	305-375-5551
Corrections and Rehabilitation	786-263-6000
County Attorney	305-375-5151
County Commission	305-375-5511
County Commission Agenda	305-375-2035
County Manager	305-375-5311
Crisis Nursery (DHR Children Shelter) North	305-620-0894
Cultural Affairs Council	305-375-4634
Disability Services & Independent Living TDD	305-547-5445
Divorce Records	305-324-5781
Divorce	305-275-1155
Domestic Intervention	305-275-1155
Domestic Violence	305-633-1634
Elderly Services	305-349-5888
Elections Department	305-576-1667
Emergency Housing North	305-375-5553
South	305-638-6001
Emergency Management TDD	305-245-5011
Environmental Hotline DERM	305-468-5400
Environmental Management	305-468-5402
Equal Opportunity Board	305-372-6955
Fair Employment Practices	305-372-6789
Family Shelter (CAA)	305-514-6193
Film, TV & Print	305-375-2784
Disabled Assistance TDD	305-576-5521
Disable Parking Permit	305-547-5444
Head Start Program	305-545-3574
Historical Museum of Southern Florida	305-375-5678
Homestead Exemption	305-347-4622
Hospital (Jackson Memorial) TDD	305-375-1492
HUD Housing Applications TDD	305-375-4125
Human Resources	305-585-1111
Hurricane Hotline and Rumor Control	305-585-7794
Independent Review Panel	305-638-6464
Jail Information (Corrections)	305-638-6014
Jury Pool Courthouse – Civil	305-375-5416
Justice Building – Criminal	305-598-7550
TDD	305-375-4880
Inspector General	305-545-4004
Legislative Delegation	305-375-4088

Library System	305-375-2665
TDD	305-375-2878
Marriage License Bureau	305-275-1155
Mayor (Miami-Dade County)	305-375-5071
Medical Examiner	305-545-2400
Metro-Miami Action Plan	305-579-3618
Metropass (Metrobus, Metrorail)	305-770-3131
Metrobus & Metrorail Schedule	305-770-3131
Miami Art Museum	305-375-3000
Miami-Dade County Expressway Authority	305-637-3277
Mosquito Control	305-592-1186
Museum of Science	305-646-4200
Occupational Licenses	305-270-4949
Office of Community Service	305-375-2196
Homeless Program	305-604-4663
Parks and Recreation	305-755-7800
Parking Violations	305-275-1133
TDD	305-275-1144
Personnel	305-375-5725
Job Hotline	305-375-1871
TDD	305-375-5645
Planning and Zoning	305-375-2500
Police Department (Non-emergency)	305-595-6263
Pollution Control and Sanitary	
Nuisance	305-372-6789
Port of Miami (Seaport)	305-371-7678
Public Works (Miami-Dade County)	305-375-2694
RAPE Treatment Center Hotline	305-585-7273
Recording Section (County Clerk)	305-275-1155
Rumor Control	305-598-7550
Section-8 Housing	305-638-6464
Solid Waste Management	305-594-1500
South Dade Government Center	305-232-3800
Street Light Repairs (Arterial Road)	305-592-3580
Street Light repairs (Residential)	305-375-2996
Street Name Signs	305-592-3580
Tax Assessor (Property Appraisal)	305-375-4099
Tax Collector – Real Estate or	
Personal Property	305-270-4916
Taxi Concerns	305-375-2460
Tourism	305-539-3000
Traffic Citations	305-275-1111
TDD	305-275-1144
Traffic Court	305-275-1111
Traffic Signals	
Malfunction	305-592-8925
Missing/Damaged	305-592-3580
Training and Employment	
Council of South Florida	305-594-7615
Veteran's Services	305-795-1511
Victim's Assistance	
North	305-758-2819
South	
Vizcaya Museum and Gardens	305-250-9133
Voter's Information	305-375-5553
Water and Sewer Authority (Miami-Dade)	
Customer Service	305-665-7471
Emergency (24 Hours)	305-274-9272

Youth and family Development	305-500-7100
Zoo (Metrozoo)	305-251-0403

State of Florida Agency Directory

State of Florida Information	305-377-5000
Abuse, Adult and Child Registry	1-800-96-ABUSE
Adoption (Dept of Children & Families)	305-325-3435
Advocacy Center for Persons with Disabilities	1-800-342-0823
Aging and Adult Services	305-663-2080
Agriculture (Consumer Services)	305-470-6900
Alcoholic Beverages & Tobacco Division	305-470-6783
Attorney General	
Criminal	305-377-5441
Consumer Division	305-985-4780
	954-712-4600
Auto Dealer (Dept of Motor Vehicles)	305-222-4164
Miami Appeal	305-377-5213
Insurance Concerns	305-377-5235
Birth and Death Certificates	305-324-2489
Blind Services	305-377-5339
Bureau of Victim Compensation	
	954-712-4600
Child Care Licensing	305-377-5509
Child Support Enforcement	305-530-2740
Children & Families	305-377-5055
Client Relations (Dept. of Children & Families)	305-377-5068
Condominium Information and Concerns	
Broward	954-958-5539
Tallahassee	850-488-1631
Consumer Services/Protection	
Concerns	904-922-2814
	1-800-435-7352
Corrections (State Prisons & Information)	850-488-7480
Division of Licensing	305-377-5950
Driver's Examinations Stations	305-229-6333
Driver's Examining Stations	305-377-5000
Driver Improvement Program	305-643-7569
Education (Private School	
Information & Concerns)	850-488-9504
Enterprise of Florida, Inc.	305-569-2650
Fictitious Name Registration	850-488-9000
Fire Arms License	
(Concealed Weapons Permit)	305-377-5950
Florida Corrections Center	305-592-9567
Foster Care (Dept. of Children & Families)	305-377-5369
Funerals and Cemetery Services Division	1-800-323-2627
Game Fish Commission	561-625-5122
Health Department	305-325-2500
Environmental	305-623-3500
Health Maintenance Organization	305-377-5235
Highway Patrol	305-470-2510
Housing Finance Authority	850-488-4197
Hospital Cost Containment Board	1-800-342-0828
Doctor Bill Dispute	1-800-435-7352
Hotel and Restaurant Commission	305-470-5680
Human Relations Commission	1-800-342-8170

Insurance Complaint	305-377-5235
	1-800-342-2762
Intangible Tax Information	305-470-5001
	305-643-7208
Jobs and Benefits	305-377-7067
Land Sale and Condo	1-800-226-4472
Lemon Law	1-800-321-5366
Licensing Division	305-377-5950
Lottery	305-470-5080
Marine Patrol	305-795-2145
Medicaid Information	305-499-2100
Mobile Homes, Bureau Of Rentals:	
More than 10 rentals	850-488-0970
Less than 10 rentals	1-800-435-7352
Sanitary Conditions	305-623-3500
Tag/Titles	850-488-3881
Nursing Homes Concerns	
North	305-623-3601
South	305-663-2085
Park Services	850-488-9872
Pest Control Licensing	305-377-5968
Poison Information Center	1-800-282-3171
Prison Systems (Probation Intake)	305-325-3511
Probation	305-377-5260
Professional/Occupations Concerns	
(Dentist, Beautician, Realtor, etc.)	1-800-342-7940
Radiation Control	305-377-7110
Regional Planning Council	954-961-2999
Road/Expressway Maintenance	305-470-5354
Sales Tax Information	305-470-5001
	1-800-352-3671
Share –a-Ride (FDOT)	1-800-234-RIDE
Secretary of State	
Corporate Information	850-488-9000
South Florida Water Management District	305-592-5680
State Attorney's Office	305-530-2600
Trademarks	850-487-6051
Transportation Disadvantage Commission	1-800-983-2435
Utility Concerns	
(Public Service Commission)	1-800-342-3552
Vocational Rehabilitation Program	305-377-5160
Workmen's Compensation	305-377-5413
Youth Hall	305-637-4500

United States Government

Federal Information Center	1-800-333-4636
Agriculture (Inspector General)	1-800-424-9121
Alcohol, Tobacco and Firearms	
Import-Export	305-597-4800
Animal Quarantine	305-526-2926
Auto Safety Hotline	1-800-424-9393
Bank Complaint (Comptroller of Currency)	1-800-613-6743
Bankruptcy Court	305-536-5216
Commerce Department	305-526-7425
Consumer Product Safety Commission	1-800-638-2772
Copyright	202-707-9100
	202-707-3000

Credit Union (National Credit Union Administration)	404-396-4042
District Court	305-523-5100
Drug Enforcement Administration	305-994-4870
Education Department	1-800-872-5327
Equal Employment Opportunity Commission	305-808-1740
Federal Bureau of Investigations	305-944-9101
Federal Communications Commission	1-888-225-5322
Federal Emergency Management Agency	1-800-462-9029
Federal Housing Administration	305-536-5678
Federal Trade Commission	1-877-382-4357
Fish and Wildlife Service	305-526-2694
Food and Drug Administration	305-526-2919
Fraud Hotline	1-800-647-8733
Housing And Urban Development	1-800-347-3735
Immigration and Naturalization Service	1-800-375-5283
Immigration for Employers Hotline	1-800-255-8155
TDD	1-800-362-2735
Internal Revenue Service	1-800-829-1040
Labor Department	305-596-9874
Medicare Part A	1-800-633-4227
Medicare Part B	1-800-633-4227
National Hurricane Center	305-229-4470
Occupational Safety and Health Administration	954-424-0242
Passport	1-877-487-2778
Postal Agency (Consumer Relations)	1-800-275-8777
Postal Inspector Hotline	1-800-654-8896
Small Business Administration	305-536-5521
Social Security Administration	1-800-772-1213
Student Financial Aid	1-800-433-3243
Trademarks	1-800-786-9199
Veterans Administration (Benefits and Assistance)	1-800-488-8244
	1-800-827-1000
Water Safety Hotline	1-800-426-4791
Weather: Local Conditions (Recording)	305-229-4522

Private Organizations

Advocacy Center for Persons with Disabilities	1-800-342-0823
TDD	1-800-346-4127
AIDS Hotline	305-667-7855
Alliance for Aging	305-670-6500
Alzheimer's Association	305-891-6228
Alzheimer's Disease Education and Referral	1-800-438-4380
American Association of Retired Persons	1-800-441-2277
American Cancer Society	305-594-4363
American Civil Liberties Union	786-363-2700
American Heart Association	305-856-1449
American Red Cross Headquarters	305-644-1200
Anti-Defamation League of B'nai Brith	305-373-6306
Arts and Culture Hotline	305-557-5600
Association of Retarded Citizens	305-759-8500
Audubon Society	305-666-5111
Beacon Council	305-579-1300
Black Archives	305-636-2390
Builders Association of South Florida	305-556-6300

Camillus House	305-374-1065
Catholic Community Service	305-754-2444
Chamber of Commerce	
Miami Beach	305-674-1300
Greater Miami	305-350-7700
Latin Chamber	305-674-8857
Latin (CAMACOL)	305-642-3870
Miami-Dade	305-751-8648
Commission for Transportation Disadvantages	1-800-983-2435
Concerned General Contractors Association	1-954-693-9322
Consumer Credit Counseling Services	1-800-355-2227
Covenant House Ninteline (Runaways)	1-800-999-9999
Crime Stoppers	305-471-8477
Cuban American National Council	305-642-3484
Dade County Youth Fair and Expo	305-223-7060
Deaf Services Bureau	
Voice TDD	305-560-2866
Dental Society, East Coast District	305-667-3647
Depression Awareness	1-800-421-4211
Douglas Gardens Mental Health Center	305-531-5341
Elderly Help line	305-670-4357
Environmental Hotline	305-372-6955
Family Central, Inc.	305-908-7300
	305-908-5800
Family Counseling Services	305-271-9800
	1-800-963-5337
Fathers for Equal Rights	305-823-9984
	305-756-4605
Florida Bar Referrals	
Lawyer Referrals	1-800-342-8011
Concerns	305-371-2220
Volunteer Lawyers	305-579-5733
Florida Relay Services	1-800-955-8770
TDD	1-800-955-8771
Goodwill Industries	305-325-9114
Greater Miami Convention and Visitor's Bureau	305-539-3000
Habitat for Humanity of Greater Miami	305-634-3628
Hands on Miami/United Way of Dade County	305-324-2026
Health Council of South Florida, Inc.	305-592-1452
Health Crises Network	1-888-466-2823
TDD	305-758-1971
Hispanic Community Center (AYUDA)	305-867-0051
Housing Opportunity Project (HOPE)	1-800-273-8255
Hospice Care of South Florida	305-576-9333
Hunger Hotline	1-800-329-3663
Humane Society of Greater Miami	305-696-0801
Informed Families of Dade County	305-856-4886
Jewish Family Services of Greater Miami, Inc.	305-445-0555
Jewish Federation Information and Referral	305-576-4000
Jewish Vocational Service	305-899-1587
TDD	305-899-0953
League of Cities, Dade County	305-416-4155
League of Women Voters	305-666-0186
Legal Aid Society, Dade County	305-579-5733
Legal Services of Greater Miami, Inc.	305-576-0080
Liga Contra El Cancer	305-858-8050
Little Havana Activities & Nutrition Center	305-858-2610
Lutheran Ministries of Florida	305-567-2511

MADD (Mother Against Drunk Drivers)	305-273-3744
Medial Association, Dade County	305-324-8717
Miami Beach Community Development Corp.	305-538-0090
Miami Beach Hispanic Community Center	305-867-0051
Miami Beach Jewish Community Center (JCC)	305-534-3206
Miami Coalition for a Safe & Drug Free Community	305-856-4077
Miami Design Preservation League	305-672-2014
Miami Lighthouse for the Blind	305-856-2288
Miami Mental Health Community Centers	305-774-3300
Crisis Line (Psychiatric Emergency)	305-774-3300
NAACP (National Association for the Advancement of Colored People)	305-597-4044
Neighbors 4 Neighbors	305-597-4404
North Beach Development Corporation	305-865-4147
Nursing Home Concerns (Ombudsman Council)	1-888-831-0404
Panic Disorder Information Line	1-800-64- PANIC
Parent Hotline	1-800-352-5683
Rescue Mission, Miami	305-635-8953
	305-573-4390
Runaways (Miami Bridge)	305-635-8953
Shake-A-Leg (Program for the physically challenged)	305-858-5550
Sierra Club	305-667-7311
South Florida Commuter Service	1-800-234-7433
Spanish American League Against Discrimination (SALAD)	305-326-8585
Switchboard of Miami (Crisis Help Line)	305-358-HELP
Tri-Rail	1-800-874-7245
Tropical Audubon Society	305-673-7337
United Home Care	305-477-0440
Upfront Drug Information Center	786-242-8222
Urban League of greater Miami	305-696-4450
Volunteers (Hands on Miami/United Way)	305-646-7200
Women's Place	305-379-2673
Working Solutions (Displaced Homemakers)	305-237-7537
YMCA	305-635-9622
YWCA	305-944-1944

Other Housing Resources

National

- Fannie Mae- Low, moderate and middle income housing assistance
www.fanniemaeycom
- Freddie Mac-Credit and home buying tips
www.freddiemac.com
- Local Initiatives Support Corporation
www.liscnet.org
- National Fair Housing Advocate
- National Association of Housing and Redevelopment Officials
www.nahro.org

State

- Florida Housing Finance Corporation -Affordable Housing Program
www.floridahousing.org
- Florida Housing Coalition
www.flhousing.org

Local